

REINVENTING GOVERNMENT IN THE INFORMATION AGE

International practice in
IT-enabled public sector reform



edited by **RICHARD HEEKS**
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Reinventing Government In The Information Age

Gil-Garcia, J. Ramon



Reinventing Government In The Information Age:

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technologies This publication is an essential reference tool for academic public and private libraries

A Handbook of Comparative Social Policy Patricia Kennett, 2006-01-01 Kennett has made a major contribution to the comparative study of social policy The book will undoubtedly serve as a major resource for social policy scholars and the editor is to be commended for taking on what must have been a Herculean task It is to be hoped that the book will be available in many university libraries It deserves to be widely consulted not only by those interested in international issues but by anyone concerned with the challenges facing the academic field of social policy today Journal of Sociology and Social Welfare This volume makes a heroic effort to transform the abstractions floating around in the literature on comparative social policy research into a more grounded discussion of what the policy controversies are all about The contributions in the book climb down the ladder of abstraction which asserts that context institutions and globalization all count and that the public private discourse has changed The book attempts to specifically show how these abstractions matter in recent social policy practice and research Martin Rein Massachusetts Institute of Technology US The current context of social policy is one in which many of the old certainties of the past have been eroded The predominantly inward looking domestic preoccupation of social policy has made way for a more integrated international and outward approach to analysis which looks beyond the boundaries of the state It is in this context that this Handbook brings together the work of key commentators in the field of comparative analysis in order to provide comprehensive coverage of contemporary debates and issues in cross national social policy research Organized around five themes this impressive volume explores the contextual conceptual analytical and processual aspects of undertaking comparative social research In the first part the authors are concerned with de centring the state and extending the epistemological framework through which cross national analysis is explored In Parts II and III the focus is on the conceptual and theoretical frameworks for analysing social policy cross nationally while Part IV examines the day to day reality of preparing for and carrying out cross national analysis In the final section the authors highlight continuing and emerging themes and issues which are of particular relevance to understanding the contemporary social world International in scope this authoritative Handbook presents original cutting edge research from leading specialists and will become an indispensable source of reference for anyone interested in comparative social research It will also prove a valuable study aid for undergraduate and postgraduate students from a range of disciplines including social policy sociology politics urban studies and public policy

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The Many Faces of Public Management Reform in the Asia-Pacific Region Clay Wescott, Bidhya Bowornwathana, L.R. Jones, 2009-12-09 During the past decade globalization and democratization have been the major forces that helped transform the structures functions and processes of Asian public sectors These issues were explored at a conference July 7 9

2008 in Bangkok Thailand This book presents some of the works contributed by participating scholars at the conference

E-Government Success Factors and Measures: Theories, Concepts, and Methodologies Gil-Garcia, J.

Ramon,2013-05-31 As governments around the world seek new and more effective methods of organizing their administrations electronic government plays an increasingly more important role in governmental success However due to hindrances in financial and communication resources these advantages are often overlooked E Government Success Factors and Measures Theories Concepts and Methodologies investigates successful e government initiatives in a modern technological environment exploring both benefits and challenges due to various technical organizational social and contextual factors The book provides academics and professionals with concepts theories and current research in the arena of e government enabling readers to develop a broader understanding of the measures inherent in successful e governments on a global scale This book is part of the Advances in Electronic Government Digital Divide and Regional Development series collection

Comparative E-Government Christopher G. Reddick,2010-08-19 Comparative E Government examines the impact of information and communication technology ICT on governments throughout the world It focuses on the adoption of e government both by comparing different countries and by focusing on individual countries and the success and challenges that they have faced With 32 chapters from leading e government scholars and practitioners from around the world there is representation of developing and developed countries and their different stages of e government adoption Part I compares the adoption of e government in two or more countries The purpose of these chapters is to discern the development of e government by comparing different counties and their individual experiences Part II provides a more in depth focus on case studies of e government adoption in select countries Part III the last part of the book examines emerging innovations and technologies in the adoption of e government in different countries Some of the emerging technologies are the new social media movement the development of e participation interoperability and geographic information systems GIS

Electronic Government Maria A. Wimmer,2005-08-11 This book constitutes the refereed proceedings of the 4th International Conference on Electronic Government EGOV 2005 held in Copenhagen Denmark in August 2005 The 30 revised papers presented were carefully reviewed and selected from numerous submissions and assess the state of the art in e government e governance and provide guidance for research development and application of this emerging field The papers are arranged in topical sections on challenges performance strategy knowledge and technology

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Information Technology Governance in Public Organizations Lazar Rusu,Gianluigi Viscusi,2017-07-18 This book examines trends and challenges in research on IT governance in public organizations reporting innovative research and new insights in the theories models and practices within the area As we noticed IT governance plays an important role in generating value from organization s IT investments However there are different challenges for researchers in studying IT governance in public organizations due to the differences between political administrative and practices in these organizations The first section of the book looks at Management issues including an introduction to IT governance in public organizations a systematic review of IT alignment research in public organizations the role of middle managers in aligning strategy and IT in public service organizations and an analysis of alignment and governance with regard to IT related policy decisions The second section examines Modelling including a consideration of the challenges faced by public administration a discussion of a framework for IT governance implementation suitable to improve alignment and communication between stakeholders of IT services the design and implementation of IT architecture and the adoption of enterprise architecture in public organizations Finally section three presents Case Studies including IT governance in the context of e government strategy implementation in the Caribbean the

relationship of IT organizational structure and IT governance performance in the IT department of a public research and education organization in a developing country the relationship between organizational ambidexterity and IT governance through a study of the Swedish Tax Authorities and the role of institutional logics in IT project activities and interactions in a large Swedish hospital *Managing Democracies in Turbulent Times* Eran Vigoda-Gadot, Shlomo Mizrahi, 2014-03-12 This book discusses some of the main challenges that arise in the management of modern democracies with a focus on the role of citizens and their perceptions of government A theoretical and practical framework is suggested for dealing with some of the most urgent problems that governments face today the balance between bureaucracy and democracy and between political and administrative concerns the pressing economic concerns in a market based globalized knowledge society and the changes in the relationship of trust amongst the players At the heart of the analysis is the idea that running governments effectively means settling the potential conflicts between all those who are involved in the governmental process and in the making of public policy and public actions The authors suggest approaches for strengthening the trust in democratic institutions and cooperation between the main actors in the democratic sphere without compromising on the need to ensure effective governance **Applied Technology Integration in Governmental Organizations: New E-Government**

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Mendonça, Bartolomeo Sapio, 2013-12-16 Foresight has an especially important role in times of transition and trouble In times of turbulence foresight arises as a tool for intellectual freedom and enhanced strategic leverage But foresight itself is always in a continuing process of innovation as it is not detached from the changing environment that engulfs organisations Taking stock from innovative developments in foresight methodologies and implementation experiences is relevant as new experiments have rapidly accumulated in this new century Looking ahead calls for a review of new perspectives and recent practice on foresight methodology and on how foresight is embedded in organisations This book brings together a sample of real world cases and of conceptual proposals bridging between practitioners and researchers in the field of futures research Such an ambition is an increasingly difficult balancing act as the gap between the needs of organisational leaders and the incentives of academics becomes an ever widening gulf due to increasingly specialised and self absorbed agendas To further this book s goals we had the opportunity to assemble an international team of authors coming from a variety of backgrounds to provide their first hand view from the frontier of new foresight empirical work and theoretical reflection This book was

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