

Quality improvement KPIs in nursing and healthcare

This slide showcases performance indicators for improving quality standards in nursing services and healthcare. It includes KPIs such as nursing sensitive indicators, diary utilization, etc.

 KPIs for Nursing  Target  Actual  Variance			
Identifying service opportunities for Medicare items	100%	75%	(25%)
Improving quality care and safety	100%	80%	(20%)
Patient recalls and reminders	90%	80%	(10%)
Diary utilization	80%	85%	5%
Vaccine clinic support and stock control	75%	75%	-
Attending and training workshops for upgrading skills	75%	60%	(15%)
Overall customer satisfaction rate with nursing services	90%	82%	(8%)
Accuracy in completing documents	100%	87%	(13%)
Compliance with clinical guidelines	80%	72%	(8%)
Nursing sensitive indicators	5 hours per day	4.5 hours per day	(.5 hour)
Add text here	-	-	-
Add text here	-	-	-

Nursing Quality Productivity

Douglas Singh



Nursing Quality Productivity:

Quality Work Environments for Nurse and Patient Safety Linda McGillis Hall, 2005 Key areas of concern in nursing work environment are covered extensively such as leadership workload and productivity all of which are front page issues in practice systems and policy levels

Principles of Total Quality Vincent K. Omachonu, Joel E. Ross, 2004-05-27 In this era of global competition the demands of customers are growing and the quest for quality has never been more urgent Quality has evolved from a concept into a strategy for long term viability The third edition of Principles of Total Quality explains this strategy for both the service and manufacturing sectors This edition addr

Effective Management of Long Term Care Facilities Douglas Singh, 2010-02-18 Effective Management of Long Term Care Facilities explores the complex operations of the long term care facility and offers critical skills to current and future nursing home administrators for delivering quality cost effective services The Second Edition has been thoroughly revised and reorganized to offer a more cohesive presentation of the material New chapters that have been added cover the long term care industry long term care policy and supportive case studies that incorporate management and patient care issues

Effective Management of Long-term Care Facilities Douglas A. Singh, 2005 This outstanding new text provides a clear understanding of how the ideal long term care facility should operate and how prospective as well as currently employed nursing home administrators can hone their skills to deliver quality services cost effectively

Improving Quality Claire Gavin Meisenheimer, 1997 Nursing

Competency in Home Care Terasa Astarita, Gayle Materna, Cynthia Blevins, 1998 Competency in Home Care doesn't just describe the standards of practice it gives you the resources to meet them it provides practical authoritative guidance for creating effective staff development plans designing orientation programs that get caregivers up to speed immediately establishing performance criteria for every position in the home care continuum and ensuring ongoing competency Plus you get powerful insights into the growth of modern home care The role of competency programs in staff recruitment and retention and how to get it done in any organization regardless of background makeup or affiliation

Total Quality Management for Hospital Nutrition Services M. Rosita Schiller, Karen Miller-Kovach, Mary Angela Miller, 1994 Designed to help nutrition professionals build and sustain an effective total quality management program for nutrition services in hospitals skilled nursing facilities nursing homes etc Provides a discussion of quality assessment monitoring and evaluation Includes background information on total quality management and its adaptation to health care settings and a discussion of departmental systems and tools for quality management Deals with the quality monitoring and evaluation process and offers suggestions for managing the quality process Contains references and examples from dietetic practice

Budgeting Concepts for Nurse Managers Steven A. Finkler, Mary McHugh, 2007-09-06 An in depth guide to preparing accurate nursing budgets this book will help you improve your financial skills and contribute to your organization's strategic planning It discusses the different types of budgeting the budgeting process forecasting variance analysis and costing out nursing services A variety of settings are

included hospitals long term care home health community health managed care and others With this guide you ll learn how to communicate effectively with financial managers succeed in your role in the budgeting process and assist in the delivery of high quality patient care at the lowest possible cost Each chapter includes Learning Objectives to focus your study and a Summary and Implications for Nurse Managers to reinforce what you ve learned Additional Suggested Readings provides helpful resources for further research and study An appendix includes numerous sample budget forms and instructions allowing you to see firsthand the various types of budgeting forms used in day to day practice New Budgeting for Information Systems chapter describes how to budget for information technology IT what kind of personnel you should consider hiring to support the nursing IT function and how to evaluate IT products New Budgeting for the Operating Room chapter covers key stakeholders in the budget development process developing the prioritization process and specialized aspects of the operating room budget A discussion of magnet hospitals has been added including the cost implications of applying for magnet status Coverage now includes different delivery care models and their potential budgetary impact to a health care organization along with Clinical Ladders and the budgetary implications of nurses testing up the ladder Budgeting for clinics and same day surgery facilities is described Updated and expanded content discusses budget variance analysis and interpretation of budget reports that differ from the planned budget Includes the budget implications of outsourcing and how to determine whether outsourcing is cost effective for a particular service *Cumulated Index Medicus* ,1993

Management and Leadership for Nurse Managers Russell C. Swansburg,1996 This edition of the highly acclaimed Management and Leadership for Nurse Managers offers theoretical and practical perspectives on the major management functions as they are practiced in today s organizations The author introduces current and future nurse managers to the challenges of planning organizing leading and controlling The most recent research on management theory is incorporated throughout the book in the context of its practical application New coverage includes total quality management pay for performance the rising temporary workforce and downsizing

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Table of Contents Nursing Quality Productivity

1. Understanding the eBook Nursing Quality Productivity
 - The Rise of Digital Reading Nursing Quality Productivity
 - Advantages of eBooks Over Traditional Books
2. Identifying Nursing Quality Productivity
 - Exploring Different Genres
 - Considering Fiction vs. Non-Fiction
 - Determining Your Reading Goals
3. Choosing the Right eBook Platform
 - Popular eBook Platforms
 - Features to Look for in an Nursing Quality Productivity
 - User-Friendly Interface
4. Exploring eBook Recommendations from Nursing Quality Productivity
 - Personalized Recommendations
 - Nursing Quality Productivity User Reviews and Ratings
 - Nursing Quality Productivity and Bestseller Lists
5. Accessing Nursing Quality Productivity Free and Paid eBooks
 - Nursing Quality Productivity Public Domain eBooks
 - Nursing Quality Productivity eBook Subscription Services
 - Nursing Quality Productivity Budget-Friendly Options
6. Navigating Nursing Quality Productivity eBook Formats

- ePub, PDF, MOBI, and More
- Nursing Quality Productivity Compatibility with Devices
- Nursing Quality Productivity Enhanced eBook Features
- 7. Enhancing Your Reading Experience
 - Adjustable Fonts and Text Sizes of Nursing Quality Productivity
 - Highlighting and Note-Taking Nursing Quality Productivity
 - Interactive Elements Nursing Quality Productivity
- 8. Staying Engaged with Nursing Quality Productivity
 - Joining Online Reading Communities
 - Participating in Virtual Book Clubs
 - Following Authors and Publishers Nursing Quality Productivity
- 9. Balancing eBooks and Physical Books Nursing Quality Productivity
 - Benefits of a Digital Library
 - Creating a Diverse Reading Collection Nursing Quality Productivity
- 10. Overcoming Reading Challenges
 - Dealing with Digital Eye Strain
 - Minimizing Distractions
 - Managing Screen Time
- 11. Cultivating a Reading Routine Nursing Quality Productivity
 - Setting Reading Goals Nursing Quality Productivity
 - Carving Out Dedicated Reading Time
- 12. Sourcing Reliable Information of Nursing Quality Productivity
 - Fact-Checking eBook Content of Nursing Quality Productivity
 - Distinguishing Credible Sources
- 13. Promoting Lifelong Learning
 - Utilizing eBooks for Skill Development
 - Exploring Educational eBooks
- 14. Embracing eBook Trends
 - Integration of Multimedia Elements
 - Interactive and Gamified eBooks

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