

Beth McNeil &
Dennis J. Johnson

*P*ATRON BEHAVIOR IN LIBRARIES

*A Handbook of
Positive Approaches to
Negative Situations*

Patron Behavior In Libraries A Handbook Of Positive Approaches To Negative Situations Ala Editions

Nat Lazakis



Patron Behavior In Libraries A Handbook Of Positive Approaches To Negative Situations Ala Editions:

Patron Behavior in Libraries Beth McNeil, Denise J. Johnson, 1996 How do you deal with homeless patrons who come to the library to sleep What about young adults who come to the library to party Just what is a patron behavior policy and does your library need one Sixteen experts have teamed up to provide authoritative answers to these and many other questions and to provide sound strategies for dealing with negative patron behavior They provide practical prescriptive guidelines for identifying and effectively responding to a variety of behavior problems Plus they offer librarians proactive methods for preventing patron problems

Patron Behavior in Libraries Beth MacNeil, 1996 Body Odor and Biopolitics Nat Lazakis, 2021-03-08 Originally rooted in stereotypes about race and class the modern norm of bodily odorlessness emerged amid 19th and early 20 century developments in urban sanitation labor relations and product marketing Today discrimination against strong smelling people includes spatial segregation and termination from employment yet goes unchallenged by social justice movements This book examines how neoliberal rhetoric legitimizes treating strong smelling people as defective individuals rather than a marginalized group elevates authority figures into arbiters of odor and drives sales of hygiene products for making bodies acceptable

Public Libraries , 1996 Defusing the Angry Patron Rhea Joyce Rubin, 2000 Does dealing with angry customers eat up staff time increase stress at public service desks and undermine morale This work introduces the many causes and faces of anger as well as practical techniques for dealing with angry patrons It covers handling frustration and confrontative behaviour

LA Record , 1996 Resources in Education , 1996-06 **Library Literature** H.W. Wilson Company, 1997 An index to library and information science **Documentation Abstracts** , 1996

Library Literature , 1996

Patron Behavior In Libraries A Handbook Of Positive Approaches To Negative Situations Ala Editions Book Review: Unveiling the Magic of Language

In an electronic era where connections and knowledge reign supreme, the enchanting power of language has become more apparent than ever. Its power to stir emotions, provoke thought, and instigate transformation is really remarkable. This extraordinary book, aptly titled "**Patron Behavior In Libraries A Handbook Of Positive Approaches To Negative Situations Ala Editions**," published by a highly acclaimed author, immerses readers in a captivating exploration of the significance of language and its profound impact on our existence. Throughout this critique, we will delve into the book's central themes, evaluate its unique writing style, and assess its overall influence on its readership.

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