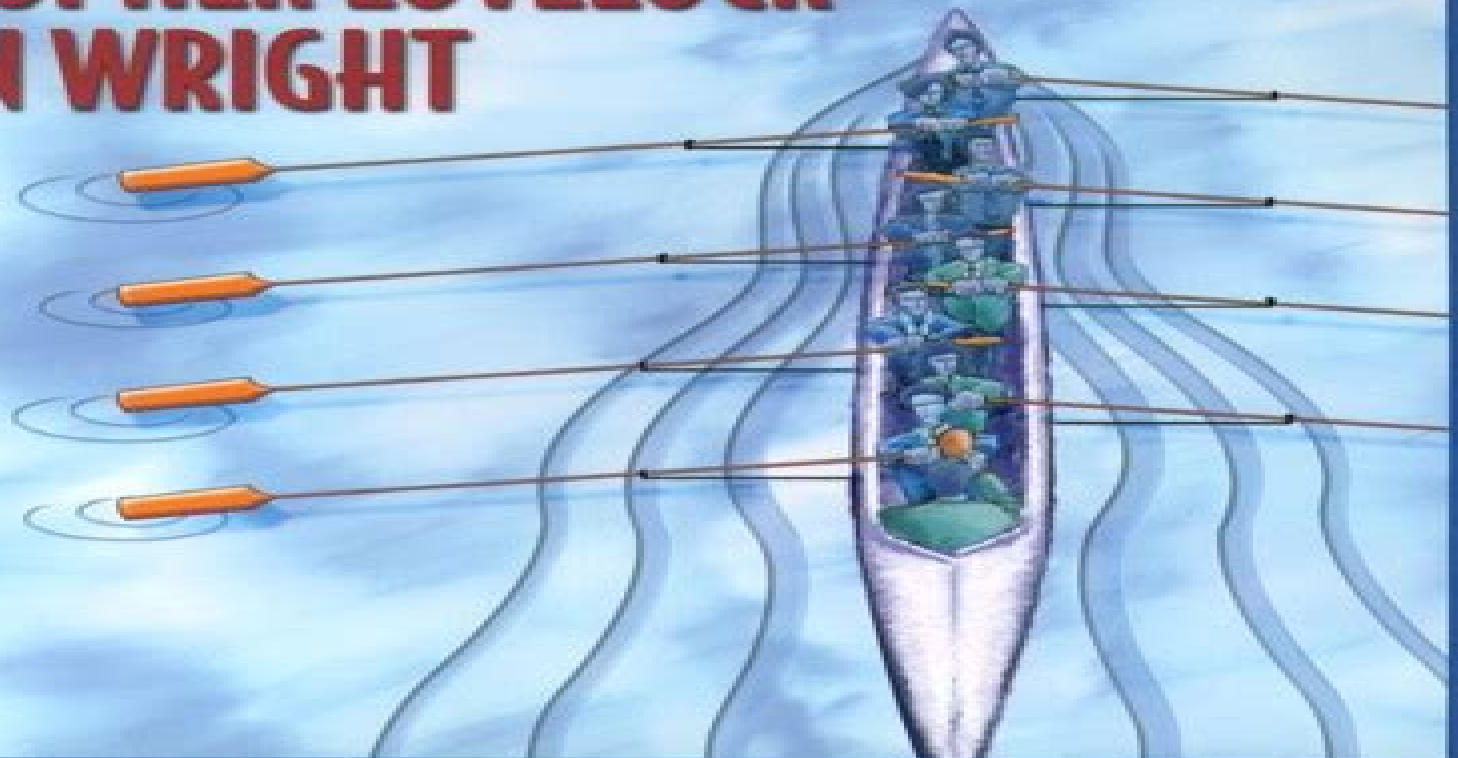


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Hotel Management and Operations Michael J. O'Fallon, Denney G. Rutherford, 2010-01-12 This newly updated edition is a compilation of readings divided into nine sections each examining a specific hotel department or activity Each topic is examined through a variety of viewpoints on the duties responsibilities problems and opportunities encountered there Multidimensional case studies taking a practical approach challenge readers to identify the central issues involved in complex management problems understand the structure and resources of the department in question and find solutions that may help in managing other hotel resources and departments

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Paolo Popoli,2017-11-08 This book is an original high quality collection of chapters about highly topical and important brand management issues and it shows both theoretical and empiric analysis The 10 selected chapters are referred with original contents and rigorous research methodologies to some important challenges the brand management has to face in the current competitive contexts characterized by the dominance of the intangible resources and the new information and communication technologies Written by leading academics this book is dedicated not only to marketing and management scholars but also to students wanting to investigate the knowledge concerning special fields and special brand management themes As well to the practitioners who can find a wide reference also to the managerial implication from the strategic and operative perspectives **Hospitality Marketing** Francis Buttle,David Bowie,Maureen Brookes,Anastasia

Mariussen,2016-10-04 This introductory textbook shows you how to apply the principles of marketing within the hospitality industry Written specifically for students taking marketing modules within a hospitality course it contains examples and case studies that show how ideas and concepts can be successfully applied to a real life work situation It emphasizes topical issues such as sustainable marketing corporate social responsibility and relationship marketing It also describes the impact that the internet has had on both marketing and hospitality using a variety of tools including a wide range of internet learning activities This 3rd Edition has been updated to include Coverage of hot topics such as use of technology and social media power of the consumer and effect on decision making innovations in product design and packaging ethical marketing and sustainability marketing Updated online resources including power point slides test bank of questions web links and additional case studies New and updated international case studies looking at a broad range of hospitality settings such as restaurants cafes and hotels New discussion questions to consolidate student learning at the end of each chapter

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