

Managing Library Reference and Information Services Effectively

INFORMATION SOURCES AND SERVICES

Reference Sources In Library And Information Services

Kay Ann Cassell, Uma Hiremath



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Reference and Information Services Melissa A. Wong, Laura Saunders, 2020-05-04 This revised and updated sixth edition of Reference and Information Services continues the book's rich tradition covering all phases of reference and information services with less emphasis on print and more emphasis on strategies and scenarios Reference and Information Services is the go to textbook for MSLIS and i School courses on reference services and related topics It is also a helpful handbook for practitioners Authors include LIS faculty and professionals who have relevant degrees in their areas and who have published extensively on their topics The first half of the book provides an overview of reference services and techniques for service provision including the reference interview ethics instruction reader's advisory and services to diverse populations including children This part of the book establishes a foundation of knowledge on reference service and frames each topic with ethical and social justice perspectives The second part of the book offers an overview of the information life cycle and dissemination of information followed by an in depth examination of information sources by type including dictionaries encyclopedias indexes and abstracts as well as by broad subject areas including government statistics and data health and legal information This second section introduces the tools and resources that reference professionals use to provide the services described in the first half of the text

Reference Sources in Library and Information Services Gary R. Purcell, Gail A. Schlachter, 1984

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Book Which Shall Stand Them In Good Stead In The Technological Environment Reference and Information Services

Richard E. Bopp, Linda C. Smith, 2011-05-23 Reflecting the dramatic changes shaped by rapidly developing technologies over the past six years this new fourth edition of Reference and Information Services takes the introduction to reference sources and services significantly beyond the content of the first three editions In Part I Concepts and Processes chapters have been revised and updated to reflect new ideas and methods in the provision of reference service in an era when many users have access to the Web In Part II Information Sources and Their Use discussion of each source type has been updated to encompass key resources in print and on the Web where an increasing number of freely available sources join those purchased or licensed by libraries A number of new authors are contributors to this new edition bringing to their chapters their experience as teachers of reference and as practitioners in different types of libraries Discussions of services in Part I integrate digital reference as appropriate to each topic such as how to conduct a reference interview online using instant messaging Boxes interspersed in the text are used to present scenarios for discussion to highlight key concepts or to present excerpts from important documents Discussions of sources in Part II place more emphasis on designing effective search strategies using both print and digital resources The chapter on selection and evaluation of sources addresses the changing nature of reference collections and how to evaluate new types of sources Each chapter concludes with an updated list of additional readings to guide further study A new companion website will provide links to Web accessible readings and resources as well as additional scenarios for discussion and example search strategies to supplement those presented in the text **Introduction to Reference and Information Services in Today's School Library** Lesley S.J. Farmer, 2014-03-27

Students come to the school library every day with questions ranging from How many people live in China to I need to find out how the Sun began for my science paper Helping students find the answers to their questions is one of the most important responsibilities school librarians have In Introduction to Reference and Information Services in Today's School Library one of America's premier school library educators covers the A-Z of both reference and information services for today's library Everything from teaching students how to use sources to both in person and virtual reference service is covered A key feature of the text is an annotated bibliography of core print and electronic sources for elementary middle and high school collections Yes reference and information services are vital library functions in the digital age Even students who appear to be tech savvy have trouble finding the right information efficiently and knowing what to do with it This book examines information needs and behaviors and provides strategies for assessing and meeting the informational needs of the school community The book also addresses the conditions for optimum service physical access including virtual access effective interaction and collaboration instructional design and systematic planning Newer issues such as embedded librarianship curation collective intelligence and web 2.0 intellectual property are also addressed This book introduces the entering professional and updates practitioners to current standards and useful strategies **Reference and Information**

Sources and Services for Children and Young Adults Lesley S.J. Farmer, 2022-09-01 Reference and information services are more important than ever for today's young people. By analyzing key features of reference and information services to young people in school and public library environments including the research behind the trends and issues librarians can make sure that those services are appropriately responsive to children and teens. Based on standards and evidence-based practice, this book helps you to optimize those resources and services by providing guidance in assessing youth communities, determining youth's information needs and information behaviors, developing and maintaining age-appropriate reference collections, starting with the book's core list of print and online resources, optimizing physical and virtual access to reference and information sources, interacting with youth and facilitating their reference and information literacy skills, curating and producing reference and information products, dealing with relevant legal and ethical issues, and planning effective library reference and information services for youth. Chapter sidebar examples provide food for thought. *Learn Information and Reference Sources and Services* Anil Kumar Dhiman, Yashoda Rani, 2005-08 Learning Library Science Series was planned to give the students of LIS a complete and comprehensive study material so as to familiarize them with all there is to learn about basics of library science. This series has been divided into six parts, each of which is dedicated to one basic aspect of library and information science. The present series consists of six books in all. Its first part deals with Library and Society, second is Learn Library Management, third is Learn Library Classification Theory, Fourth being Learn Library Cataloguing Theory, fifth Learn Reference Services, Information Services and their Sources, and the last and sixth being Learn Computer Basics and its Application to Libraries. *Library and Information Services* Badan Barman, 2011-06-01 Library and Information Services Course Material for Diploma in Library and Information Science Programme of Krishna Kanta Handiqui State Open University. Reference and Information Services Melissa A. Wong, Laura Saunders, 2024-08-22 Written as a textbook for LIS students taking reference courses, this fully updated and revised seventh edition of *Reference and Information Services: An Introduction* also serves as a helpful handbook for practitioners to refamiliarize themselves with particular types and formats of sources and to refresh their knowledge on specific service topics. The first section grounds the rest of the textbook with an overview of the foundations of reference and an introduction to the theories, values, and standards that guide reference service. The second section provides an overview of reference services and techniques for service provision, establishing a foundation of knowledge on reference service and extending ethical and social justice perspectives. The third part offers an overview of the information life cycle and dissemination of information, followed by an in-depth examination of information sources by type as well as by broad subject areas. Finally, the concluding section guides the reader through the process of developing and maintaining their own vision of reference practice. This textbook is essential reading for all preservice and working librarians, particularly those concerned with ethical and social justice perspectives on reference work.

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