

New Directions in Mediation

Communication
Research and
Perspectives



Joseph P. Folger
Tricia S. Jones
editors

New Directions In Mediation Communication Research And Perspectives

John G. Oetzel, Stella Ting-Toomey



New Directions In Mediation Communication Research And Perspectives:

New Directions in Mediation Joseph P. Folger, Tricia S. Jones, 1994-01-31 Why is it that so many disputes that were formerly addressed through adjudication are now resolved through mediation The dramatic increase over the last 15 years in the use of alternative dispute resolution practices has been explored through a number of lenses New Directions in Mediation provides valuable new insights into the process of mediation by examining it from a communication perspective The contributors provide theoretical viewpoints in mediation reveal new ways to understand the structure of the intervention process illustrate how specific communicative acts shape the realities of mediators and disputants and influence the outcomes suggest critical contextual factors that should be considered in order to guide mediation more effectively and discuss with practitioners how these ideas can be translated into practice Back cover

The SAGE Handbook of Conflict Communication John G. Oetzel, Stella Ting-Toomey, 2013-02-14 This second edition of the award winning The SAGE Handbook of Conflict Communication emphasizes constructive conflict management from a communication perspective identifying the message as the focus of conflict research and practice Editors John G Oetzel and Stella Ting Toomey along with expert researchers in the discipline have assembled in one resource the knowledge base of the field of conflict communication identified the best theories ideas and practices of conflict communication and provided the opportunity for scholars and practitioners to link theoretical frameworks and application tools

Working Through Conflict Joseph P. Folger, Marshall Scott Poole, Randall K. Stutman, 2017-11-22 Now in its eighth edition Working Through Conflict provides an introduction to conflict and conflict management that is firmly grounded in current theory research and practice covering a range of conflict settings interpersonal group and organizational The text includes an abundance of real life case studies that encompass a spectrum of theoretical perspectives Its emphasis on application makes it highly accessible to students while expanding their comprehension of conflict theory and practical skills This new edition features a wealth of up to date research and case examples suggested readings and video resources and integrated questions for review and discussion

The Models and Techniques Used in Family Mediation in England and Wales Dr Amel Ketani, 2022-03-03 Over the past forty years the approach to legal disputes in England and Wales has experienced some important changes In many instances mediation with its objective of resolving disputes is favoured over the traditional and adversarial procedure of litigation Intriguingly the perspectives of mediators on the practice of family mediation are relatively unexplored territory This book with its focus on family mediation seeks to reduce this gap by supplementing the existing literature It will put forward the family mediators opinions and my recommendations on how family mediation can be improved from the perspective of models It aims to contribute through the practitioners lens to some of the important theoretical issues discussions and difficulties surrounding family mediation In addition the aim of this book is to set out the understanding of family mediators and draw on this to explore important themes such as mediation models their principles and the nature of the task The

analysis of these themes will reveal many things from the difficulties and demanding tasks in family mediation to the satisfaction and reward that can be felt by family mediators who achieve the parties objective of amicably resolving a family dispute This book brings clarity and offers new contributions to the field of family mediation and dispute resolution a must read for practitioners academics and professionals working in the field Dr Sara Hourani Senior Law Lecturer at Middlesex University This is a very practical guide by a specialist who clearly understands the important role that different mediation techniques play in legal practice today This guide combines both an academic analysis with some practical tools that are especially useful to practitioners in the field of Family Law The guide considers the merits and in some cases drawbacks of different mediation models and offers a helpful perspective on conditions that need to be met which would improve the efficacy of mediation This is a highly recommended resource for academics teachers and practitioners alike Ms Marie Iskander Solicitor New South Wales Australia

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Theory and Practice in Ethnic Conflict Management M. Ross,J. Rothman,1999-06-22 Throughout the world there are efforts both large and small to address ethnic conflicts identity based disputes between groups who are unable to live side by side in the same state This book brings together a collection of case studies on interventions in ethnic conflicts throughout the world in which the nature of the state is a core concern Turkey Russia Macedonia Guatemala Israel Cyprus Northern Ireland South Africa US and asks how the projects themselves understand success and failure in ethnic conflict resolution It emphasises the complexity and importance of better understanding ways in which small scale interventions can sometimes have a large impact on large scale ethnic conflict and how the goals of the intervenors shift as the participants redefine the identities and interest at stake

Re-Centering Culture and Knowledge in Conflict Resolution Practice Mary Adams Trujillo,S. Y. Bowland,Linda James Myers,Phillip M. Richards,Beth Roy,2022-09-01 The field of conflict resolution centers on relationships and ways of approaching methods for problem solving These relationships and approaches vary deeply depending on the individual society and background proving that cultural perspective is fundamental to any dispute intervention Re Centering Culture and Knowledge in Conflict Resolution Practice is a collection of original essays by scholars and practitioners of conflict resolution and others working in marginalized communities The volume offers a sampling of the cultural voices essential to effective practice yet not commonly heard in the discourse of conflict resolution The authors explore the role of culture race and oppression in resolving disputes Drawing on firsthand experience and sound research the authors address such issues as culturally sensitive mediation practices the diversity of perspectives in conflict resolution literature and power dynamics The first anthology of its kind this book combines personal narratives with formal scholarship By melding these varied approaches the authors seek to inspire activism for social justice in today s multicultural society

Conflict Transformation

and Social Change in Uganda Susanne Buckley-Zistel, 2008-09-11 Drawing on the concept of hermeneutics the book argues that the successes and setbacks of conflict transformation in Teso can be understood through analyzing the impact of memory identity closure and power on social change and calls for a comprehensive effort of dealing with the past in war torn societies

Working Through Conflict Joseph Folger, Marshall Scott Poole, Randall K. Stutman, 2015-09-25 Updated in its 7th edition Working Through Conflict provides an introduction to conflict and conflict management that is firmly grounded in current theory research and practice covering the whole range of conflict settings interpersonal group and organizational Encompassing a broad spectrum of theoretical perspectives the text includes an abundance of real life case studies that illustrate key concepts and help students learn how to apply theory The book's emphasis on application of concepts makes it highly accessible to students while expanding their understanding of both conflict theory and practical skills An introduction to social science research and theory on conflict

Sociolinguistics and the Legal Process Diana Eades, 2010-04-06 Sociolinguistics and the Legal Process is an introduction to language law and society for advanced undergraduate and postgraduate students Its central focus is the exploration of what sociolinguistic research can tell us about how language works and doesn't work in the legal process Written for readers who may not have prior knowledge of sociolinguistics or the law the book has an accessible style combined with discussion questions and exercises as well as topics for assignments term papers theses and dissertations A wide range of legal contexts are investigated including courtroom hearings police interviews lawyer interviews as well as small claims courts mediation youth justice conferencing and indigenous courts The final chapter looks at how sociolinguists can contribute to the legal process as expert witnesses through legal education and through investigating the role of language in the perpetuation of inequality in and through the legal process

Renegotiating Health Care Leonard J. Marcus, Barry C. Dorn, Eric J. McNulty, 2011-06-15 Renegotiating Health Care Since the first edition of Renegotiating Health Care was published in 1995 new treatments technologies business models reimbursement methods and regulations have tangibly transformed the substance of health care negotiation This thoroughly revised and updated edition of Renegotiating Health Care offers a practical guide to negotiation and conflict resolution in the health care field It explores why unresolved conflict can hamper any organization's ability to make timely cost effective decisions and implement new strategies The book focuses on the complex interactions between those who deliver receive administer and oversee health care It defines negotiation techniques and conflict resolution approaches that can improve efficiency quality of care and patient safety Renegotiating Health Care outlines strategies and methods to resolve the myriad thorny issues encompassing the health care enterprise It should be required reading for students and professionals in health services management clinicians leaders policy makers and conflict resolution experts working in the health care field Praise for Renegotiating Health Care An outstanding book I learned their principles of meta leadership while at the CDC and continue to use them at ABC News This book is a must for anyone in leadership practical intuitive and priceless Richard E

Besser MD chief health and medical editor ABC News This book is a must read to assist today s health professional navigate the ever changing health care delivery system Leadership will be the key to success Pat Ford Roegner RN MSW FAAN senior health consultant and former CEO American Academy of Nursing

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