

Carta de disculpa a un cliente por un suceso negativo con un empleado

Estimada Laura González:

En nombre de Jóvenes Emprendedores, quiero extender nuestras más sinceras disculpas por su experiencia con nuestro empleado Ramiro Torres en su rol como agente de atención al cliente.

Desde nuestra comprensión, este infortunio se debió a un mal proceso de reclutamiento de personal de nuestra parte y lamentamos que esta mala selección haya afectado a su persona y sus intereses. Permítanos disculparnos por los incidentes y por cualquier inconveniente que esto pudo haber causado.

Nuestra misión es brindar un servicio de calidad y hacer sentir como en casa a todos nuestros clientes, y nos sentimos avergonzados de no haberlo podido cumplir con usted.

Hemos adoptado las medidas necesarias para resolver el problema y para que esta mala experiencia no vuelva a suceder.

Le agradecemos sus comentarios y apreciamos su paciencia con nuestra empresa para resolver este problema. Por favor, siéntase segura de que su próxima experiencia con nuestros empleados superará sus expectativas.

Sinceramente,

Marina Díaz

Directora de Jóvenes Emprendedores

Por Un

JR Anderson



Por Un:

The Top Books of the Year Por Un The year 2023 has witnessed a noteworthy surge in literary brilliance, with numerous captivating novels captivating the hearts of readers worldwide. Lets delve into the realm of bestselling books, exploring the captivating narratives that have enthralled audiences this year. Por Un : Colleen Hoover's "It Ends with Us" This heartfelt tale of love, loss, and resilience has captivated readers with its raw and emotional exploration of domestic abuse. Hoover masterfully weaves a story of hope and healing, reminding us that even in the darkest of times, the human spirit can succeed. Uncover the Best : Taylor Jenkins Reids "The Seven Husbands of Evelyn Hugo" This spellbinding historical fiction novel unravels the life of Evelyn Hugo, a Hollywood icon who defies expectations and societal norms to pursue her dreams. Reids compelling storytelling and compelling characters transport readers to a bygone era, immersing them in a world of glamour, ambition, and self-discovery. Por Un : Delia Owens "Where the Crawdads Sing" This mesmerizing coming-of-age story follows Kya Clark, a young woman who grows up alone in the marshes of North Carolina. Owens weaves a tale of resilience, survival, and the transformative power of nature, entrancing readers with its evocative prose and mesmerizing setting. These popular novels represent just a fraction of the literary treasures that have emerged in 2023. Whether you seek tales of romance, adventure, or personal growth, the world of literature offers an abundance of engaging stories waiting to be discovered. The novel begins with Richard Papen, a bright but troubled young man, arriving at Hampden College. Richard is immediately drawn to the group of students who call themselves the Classics Club. The club is led by Henry Winter, a brilliant and charismatic young man. Henry is obsessed with Greek mythology and philosophy, and he quickly draws Richard into his world. The other members of the Classics Club are equally as fascinating. Bunny Corcoran is a wealthy and spoiled young man who is always looking for a good time. Charles Tavis is a quiet and reserved young man who is deeply in love with Henry. Camilla Macaulay is a beautiful and intelligent young woman who is drawn to the power and danger of the Classics Club. The students are all deeply in love with Morrow, and they are willing to do anything to please him. Morrow is a complex and mysterious figure, and he seems to be manipulating the students for his own purposes. As the students become more involved with Morrow, they begin to commit increasingly dangerous acts. The Secret History is a masterful and thrilling novel that will keep you wondering until the very end. The novel is a cautionary tale about the dangers of obsession and the power of evil.

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