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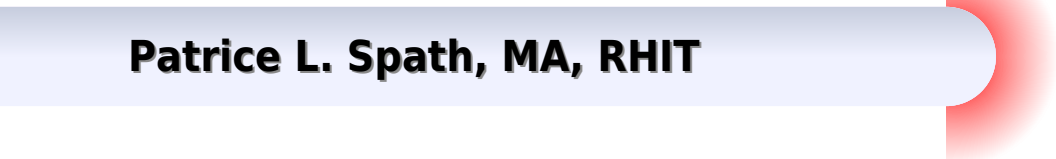
Management Mistakes in Healthcare

Identification, Correction and Prevention

Springer

Management Mistakes In Healthcare

Patrice L. Spath, MA, RHIT



Management Mistakes In Healthcare:

Management Mistakes in Healthcare Paul B. Hofmann, Frankie Perry, 2004-12-09 While increasing attention has been directed recently toward recognizing and reducing medical errors healthcare organizations have yet to benefit from a similar scrutiny of management mistakes Serving as a call to action for health care managers throughout the world this book addresses the information gap on this critical issue

Management Mistakes in Healthcare Paul Hofmann, 2014-05-14 This book defines management mistakes and offers a variety of models and case studies to classify and interpret them

Managing Healthcare Ethically, Third Edition, Volume 1: Leadership Roles and Responsibilities William A. Nelson, PhD, Mdiv, HFACHE, Paul B. Hofmann, DrPH, LFACHE, 2022-01-06 Healthcare leaders need to exemplify the professional values they expect from others through out the organization A strong ethical foundation is indispensable for making sound judgements and providing high quality patient care Managing Healthcare Ethically Leadership Roles and Responsibilities highlights the issues leaders encounter in ensuring ethical performance in both their organizations and the communities they serve This book provides specific guidance for expanding leadership skills and details relevant character traits that contribute to maintaining an ethical culture The book features selected columns originally written for the American College of Healthcare Executives Healthcare Executive magazine Chosen for their relevance to today's healthcare environment the columns share practical applications for leaders committed to ensuring an ethically grounded organization Topics covered in this volume include Racial and ethnic disparities in healthcare Patient centered care An executive driven ethical culture Organizational values statements Conflict management advice Each column concludes with discussion questions to foster conversation among colleagues or students An extensive bibliography offers suggestions for further reading on specific topics Whereas this book demonstrates the need for moral leadership and professionalism its two companion volumes explore other ethical factors critical to an organization's success Managing Healthcare Ethically Organizational Concerns addresses the ethics affecting policies and management while Managing Healthcare Ethically Clinical Challenges examines ethical dilemmas in providing patient care Collectively these three volumes share lessons that help healthcare professionals ensure their organization stays ethically aligned with both professional standards and its mission and values

Applying Quality Management in Healthcare: A Systems Approach, Fifth Edition Patrice L. Spath, MA, RHIT, 2021-08-01 Instructor Resources Test bank PowerPoint slides and answers to exercises in the textbook The COVID 19 pandemic exposed the flaws in patient care delivery in many healthcare organizations Hospitals scrambled to deal with inadequate supplies of ventilators and personal protective equipment while simultaneously combating the inefficiencies inherent in their existing systems Outpatient areas struggled to deliver care in an environment that was safe for both workers and patients The pandemic was a reminder that a focus on comprehensive quality management is vital to the daily work of healthcare providers and those they treat Applying Quality Management in Healthcare A Systems Approach examines the real world tools and techniques

necessary for improving systems that affect patient care outcomes Author Patrice L Spath explains how to explore and modify interconnected systems to make lasting changes that benefit the entire organization This updated edition features a new chapter on three organizational characteristics that advance success in quality management continuous improvement high reliability and accountability Throughout the book emphasizes the role of leadership in all aspects of quality Management concepts are supported by real life examples from different settings to further readers understanding Other new content in this edition includes Strategies for creating an organizational culture that supports ongoing improvement Data measurement techniques for analyzing inpatient and outpatient performance Regulations affecting quality activities in hospitals and other healthcare facilities External forces such as a pandemic that require a greater focus on systems Each chapter concludes with challenging exercises that give readers a chance to apply what they have learned A practice lab at the end of the book offers 11 rigorous assignments for a deeper exploration of the concepts presented Improving quality management processes is the first step toward providing better healthcare Every one from senior leaders and department managers to supervisors and frontline workers can benefit from these enhancements leading to greater job performance and ultimately safer patient care

Organizational Behavior in Health Care Nancy Borkowski, 2011 *Organizational Behavior in Health Care* was written to assist those who are on the frontline of the industry everyday healthcare managers who must motivate and lead very diverse populations in a constantly changing environment Designed for graduate level study this book introduces the reader to the behavioral science literature relevant to the study of individual and group behavior specifically in healthcare organizational settings Using an applied focus it provides a clear and concise overview of the essential topics in organizational behavior from the healthcare manager s perspective *Organizational Behavior in Health Care* examines the many aspects of organizational behavior such as individuals perceptions and attitudes diversity communication motivation leadership power stress conflict management negotiation models group dynamics team building and managing organizational change Each chapter contains learning objectives summaries case studies or other types of activities such as self assessment exercises or evaluation

Risk Management in Health Care Institutions Florence Kavalier, Allen D. Spiegel, 2003 Risk management for health care institutions involves the protection of the assets of the organizations agencies and individual providers from liability A strategic approach can result in significant cost savings *Risk Management in Health Care Institutions A Strategic Approach* offers governing boards chief executive officers administrators and health profession students the opportunity to organize and devise a successful risk management program Experts in risk management have contributed comprehensive up to date syntheses of relevant topics to assist with practical risk management strategies

222 Secrets of Hiring, Managing, and Retaining Great Employees in Healthcare Practices Robert P. Levoy, 2007 Based On The Research Findings From A Wide Variety Of Healthcare Providers Clinic Administrators And Practice Managers this resource Provides Simple Easy To Use Advice And Techniques For Successfully Recruiting Interviewing Compensating

Managing Motivating Training Evaluating And Retaining Great Employees In The Clinical Practice Setting

Accountability and Responsibility in Health Care Bruce Rosen, Avi Israeli, Stephen Michael Shortell, 2012 This book is a collection of scholarly articles on the themes of accountability and responsibility in health care and seeks to be the premier book in that field

Reliability Technology, Human Error, and Quality in Health Care B.S. Dhillon, 2008-02-21 The effective and interrelated functioning of system reliability technology human factors and quality play an important role in the appropriate efficient and cost effective delivery of health care Simply put it can save you time money and more importantly lives Over the years a large number of journal and conference proceedings articles o

10 Essentials for High Performance Quality in the 21st Century Diomidis H. Stamatis, 2011-12-20 As a society we tend to reward problem solvers rather than those who prevent problems at their source In other words we focus on after the fact occurrences appraisal activities instead of trying to eliminate these occurrences preventing activities Discussing and evaluating the core requirements of quality efficiency and improvement 10 Essentials for High Performance Quality in the 21st Century proposes an approach to help shift the paradigm of quality from appraisal mode to preventing mode Identifying 10 steps readers can follow to optimize the quality of products and improve customer satisfaction the book explains the rationale behind each of the steps in separate chapters It addresses specific quality issues in six different sectors of the economy and provides statistics tables and figures from various organizations that support the need for a paradigm shift Outlining a systematic process to guide your organization along the path toward improvement the book covers risk and quality multicultural management empowerment error analysis team building advanced quality planning and quality operating systems The accompanying CD provides tips and tools to help you implement all the necessary improvement initiatives under the umbrella of quality

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