

The quantitative measurement of nursing care quality: a systematic review of available instruments

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Background: Measuring nursing care quality is essential for nursing practice. However, because of its complexity, such a quality is difficult to define and measure appropriately and a review of available instruments to measure this is important.

Aims: This systematic review reports on contemporary quantitative instruments for evaluating nursing care quality and suggests some directions for further study.

Method: A comprehensive search was conducted in 2015 to review five databases CINAHL, HINARI, ScienceDirect, Google and PubMed, and 18 articles met the inclusion criteria. The search covered the earliest literature found up until November 2015.

Results: We found that instruments could be categorized from three different measuring perspectives (1) nurses, (2) patients and (3) both nurses and patients.

Limitations: First, only English language literature was sought and only five databases were reviewed. Second, the instruments reviewed are of varying dimensions. Finally, some authors did not provide the psychometric properties of the instruments studied.

Conclusions: Many reviews published in peer-reviewed journals have serious methodological flaws that focus on different perspectives in relation to instruments to measure nursing care quality. As the result of this systematic review instruments are focused on different perspectives of nursing care quality for nurse managers. In addition, the findings of this systematic review enhance better understanding of the perspectives in regard to both nurses and patients in the health-care facilities.

Implications for nursing and health policy: The results of this systematic review contribute to the ability of nurse managers to improve and consider the measurement of nursing care quality in clinical practice. The first suggests the need to understand the different perceptions of both nurses and patients' instruments regarding NCQ. Also, a health-care quality-related policy should also be formulated to reduce adverse events. The recording system policy must be designed appropriately in order to monitor patient outcomes every year.

Keywords: Nursing Care, Patient Outcomes, Quality, Quantitative Measurements, Safety

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Conflict of interest

The authors declare that they have no conflict of interests.



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Diane Doran



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Nurse-Managed Wellness Centers Tine Hansen-Turton, Philip Greiner, Mary Ellen Miller, Ann Deinhardt, 2009-03-16 Meaningful candid honest and visionary This guide will get you started and keep you moving forward A n excellent tool for any advanced practice nurse faculty member or student who wants to practice in the community Susan Sherman President Independence Foundation From the Foreword Wellness centers continue to play a key role in enhancing access to health care and providing high quality care for patients Nurse Managed Wellness Centers serves as a step by step guide to starting and sustaining an effective wellness center whether non profit or academic Written for nurse and health care leaders nurse educators and students this book demonstrates how to develop centers that provide important health promotion and disease prevention services to all populations The contributors also share firsthand knowledge on how to address the challenges in developing wellness centers Get step by step guidelines on how to Begin and maintain a wellness center Assemble an advisory or governing board Write business plans and secure funding in an era of funding challenges Develop and maintain community partnerships Address mental health challenges in wellness centers Document and measure patient outcomes With this book nurse and health care leaders will obtain the critical tools necessary to successfully develop manage and lead their wellness centers *Professional Governance for Nursing: The Framework for Accountability, Engagement, and Excellence* Rachel E. Start, Beverly J. Hancock, Tim Porter-O'Grady, 2024-02-02 Nurses are professionally accountable to improve the health of patients and populations alike Sustaining behavioral change is impossible unless structural change enables it A common professional framework is needed in all practice settings to formalize the voice of nurse s ownership and accountability for practice decision making related to clinical problems and solutions forming practice policy and pursuing solutions affecting health outcomes and advancing the quality of healthcare Published in partnership with AONL Professional Governance for Nursing The Framework for Accountability Engagement and Excellence expertly covers concepts roles application and demonstration of professional governance that facilitates the nurse s role in advancing the impact and value of nursing care across all health settings This nursing book informs and deepens understanding of the centrality of nursing professional governance in addressing contemporary issues affecting nursing practice Perspectives in Ambulatory Care Nursing Caroline Coburn, Deena Gilland, Beth Ann Swan, 2021-01-15 The perfect ambulatory care primer for undergraduate nursing students or practicing nurses transitioning from acute care settings Perspectives in Ambulatory Care delivers expert insight into this evolving specialty and familiarizes readers with the top issues and trends they ll encounter in ambulatory nursing practice This authoritative resource clarifies the distinctions between ambulatory care and acute care details the wide variety of ambulatory care roles and settings and demonstrates the growing impact and importance of nurses outside the hospital setting to help readers confidently meet the challenges of a changing healthcare landscape and succeed in this

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PhD, 2000-11-30 This book grapples with some of the most significant issues in long term care today that is becoming more explicit about what should be meant by terms like quality of care and quality of Life Rosalie A Kane DSW University of Minnesota A major resource for all concerned about improving the future for the long term handicapped Robert Morris DSW This volume will strengthen our understanding of the relationship between providing care to the elderly and improving their quality of life The contributors examine areas where systems can be improved from design to delivery Specific topics include enhancement of the self efforts of regulatory and accrediting bodies to improve care methods for evaluating quality and implementing a holistic approach to care among others This book remains essential reading for professionals involved in long term care including assisted living and nursing home administrators gerontologists geriatricians geriatric nurses and social

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