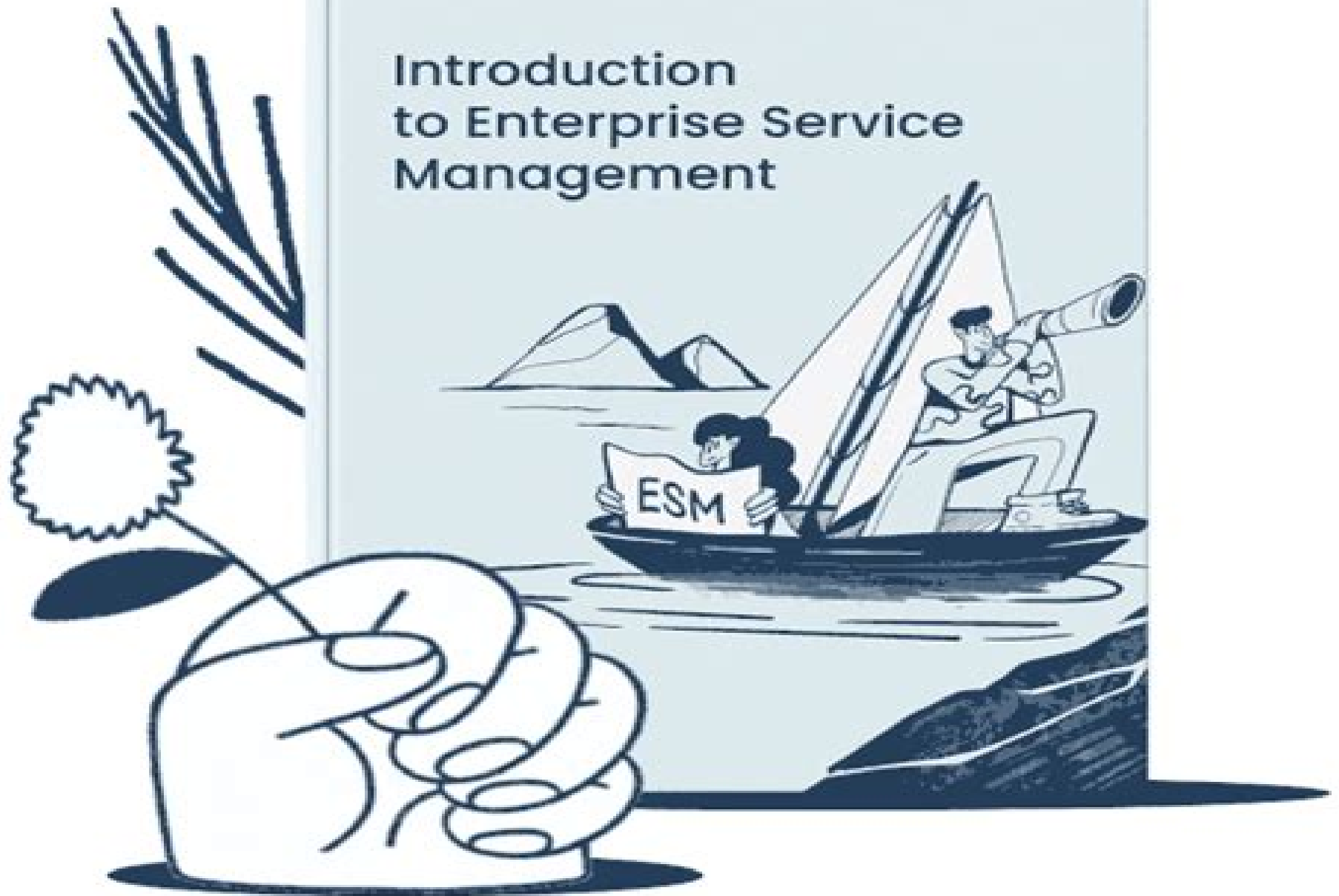




# Introduction to Enterprise Service Management



# Service Management Course

**Hunter, M. Gordon**



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