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# Making Bureaucracies Work (SAGE Focus Editions)

Weiss, Carol H. (Hirschon)

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# **Making Bureaucracies Work Sage Focus Editions**

**Michael Rajnik**



## **Making Bureaucracies Work Sage Focus Editions:**

**Making Bureaucracies Work** Carol H. Weiss, 1980-01-01     The Practice of Management, 1980     *Labor Literature*, 1981     *Labor Literature* United States. Department of Labor. Library, 1981     **Street-Level Bureaucracy, 30th Anniversary Edition** Michael Lipsky, 2010-04-08 First published in 1980 Street Level Bureaucracy received critical acclaim for its insightful study of how public service workers in effect function as policy decision makers as they wield their considerable discretion in the day to day implementation of public programs Three decades later the need to bolster the availability and effectiveness of healthcare social services education and law enforcement is as urgent as ever In this thirtieth anniversary expanded edition Michael Lipsky revisits the territory he mapped out in the first edition to reflect on significant policy developments over the last several decades Despite the difficulties of managing these front line workers he shows how street level bureaucracies can be and regularly are brought into line with public purposes Street level bureaucrats from teachers and police officers to social workers and legal aid lawyers interact directly with the public and so represent the frontlines of government policy In Street Level Bureaucracy Lipsky argues that these relatively low level public service employees labor under huge caseloads ambiguous agency goals and inadequate resources When combined with substantial discretionary authority and the requirement to interpret policy on a case by case basis the difference between government policy in theory and policy in practice can be substantial and troubling The core dilemma of street level bureaucrats is that they are supposed to help people or make decisions about them on the basis of individual cases yet the structure of their jobs makes this impossible Instead they are forced to adopt practices such as rationing resources screening applicants for qualities their organizations favor rubberstamping applications and routinizing client interactions by imposing the uniformities of mass processing on situations requiring human responsiveness Occasionally such strategies work out in favor of the client But the cumulative effect of street level decisions made on the basis of routines and simplifications about clients can reroute the intended direction of policy undermining citizens expectations of evenhanded treatment This seminal award winning study tells a cautionary tale of how decisions made by overburdened workers translate into ad hoc policy adaptations that impact peoples lives and life opportunities Lipsky maintains however that these problems are not insurmountable Over the years public managers have developed ways to bring street level performance more in line with agency goals This expanded edition of Street Level Bureaucracy underscores that despite its challenging nature street level work can be made to conform to higher expectations of public service     **Choice**, 2004     **Public Administration Series--Bibliography**, 1988-03     **Monographic Series** Library of Congress, 1980     *The SAGE Glossary of the Social and Behavioral Sciences* Larry E. Sullivan, 2009-08-31 The SAGE Glossary of the Social and Behavioral Sciences provides college and university students with a highly accessible curriculum driven reference work both in print and on line defining the major terms needed to achieve fluency in the social and behavioral sciences Comprehensive and inclusive its interdisciplinary scope covers such

varied fields as anthropology communication and media studies criminal justice economics education geography human services management political science psychology and sociology In addition while not a discipline methodology is at the core of these fields and thus receives due and equal consideration At the same time we strive to be comprehensive and broad in scope we recognize a need to be compact accessible and affordable Thus the work is organized in A to Z fashion and kept to a single volume of approximately 600 to 700 pages *The SAGE Handbook of Learning and Work* Margaret Malloch, Len Cairns, Karen Evans, Bridget N. O'Connor, 2021-10-13 The first two decades of the 21st century have contributed a growing body of research theorisation and empirical studies on learning and work This Handbook takes the consideration of this topic into a new realm moving beyond the singular linking of identity learning and work to embrace a more holistic appreciation of learners and their life long learning Across 40 chapters learners learning and work are situated within educational organisational social economic and political contexts Taken together these contributions paint a picture of evolving perspectives of how scholars from around the world view developments in both theory and practice and map the shifts in learning and work over the past two decades Part 1 Theoretical perspectives of learning and work Part 2 Intersections of learning and work in organisations and beyond Part 3 Learning throughout working lives and beyond Part 4 Issues and challenges to learning and work **Bureaucracy and Innovation** Gerald M. Britan, 1981 **Bureaucracy and Innovation** Gerald M. Britan, 1981 The SAGE Handbook of Organizational Communication Linda L. Putnam, Dennis K. Mumby, 2013-11-04 Organizational communication as a field of study has grown tremendously over the past thirty years This growth is characterized by the development and application of communication perspectives to research on complex organizations in rapidly changing environments Completely re conceptualized The SAGE Handbook of Organizational Communication Third Edition is a landmark volume that weaves together the various threads of this interdisciplinary area of scholarship This edition captures both the changing nature of the field with its explosion of theoretical perspectives and research agendas and the transformations that have occurred in organizational life with the emergence of new forms of work globalization processes and changing organizational forms Exploring organizations as complex and dynamic the Handbook brings a communication lens to bear on multiple organizing processes Cases in Public Management Robert T. Golembiewski, Michael J. White, 1983 Analyzing Electoral History Jerome M. Clubb, William H. Flanigan, Nancy H. Zingale, 1981-10 This book deals with the problems that arise in the analysis of electoral history the sources for which are fragmentary or biased or plagued with discrepancies The contributors discuss ways of uncovering new previously untapped data detecting vote fraud by using computer readable sources and using new statistical techniques for working with quantitative data Outside of its specialist subject it is a much needed overview for the historian an informative introduction to the use of electoral statistics Canadian Journal of History Vol 18 No 3 December 1983 Intraorganizational Differences in Program Quality Definitions and Evaluative Information Needs in a Nonformal Educational Program Michael Wayne

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