

MARKETING PRINCIPLES

FOUNDATIONS - BASIC CONCEPTS

Definitions of Marketing

- · Marketing as a department function involves all activities disjected toward understanding consumer needs, developing appropriate products to satisfy such needs, delivering products and services through appropriate channels, communicating with consumers, and ensuring outlooser satisfaction
- In 2008, the American Marketing Association defined. marketing as "the activity, set of institutions, and processes for creating, communicating, delivering, and exchanging offerings that have value for customers, elients, partners, and society at large"

Exchange & Value

 Marketing focuses on the exchange of offerings that have value for customers and other stakeholders of the firm; exchange involves voluntary and reciprocal transactions between two or more parties

Miner beet.

. From the marketing perspective, a market for any product is a collection of current and future customers that need or want the product and also have the ability to pay to acquire the receivet.

Marketing Concept & Market Orientation

- The marketing concept is the philosophy that firms. should attempt to satisfy outtomer needs better than their competitors while, at the same time, achieving organizational objectives, including those self percebballoning
- In practice, the realisation of the marketing concept receives a consequent-wide marketing erlentation whereby research is used to understand consumers and competinges and develop strangeles through inter-functional collaborations within the firm

Murketing Mix Strategies

- Marketing only strategies, or the 4 P's of marketing, involve an ategies related to product, prior, promotion. and place (distribution).
- A company's marketing strategies and actions comprise of mixing elements of the 4 P's to sittract and retain customers as well as to develop competitive advantagers.

Temper Minerals

 A target market is a group of consumers for whom the marketer develops a distinct marketing min strategy.

- · The marketing envisonment consists of the microenvironment that is manageable and the macroconferenced that is uncontrollable by a single company, the inscen-prefronment includes the company's customers, competitors, suppliers, distributors, and other stakeholders concerned with the company's objectives and actions; the macro-
- environment consists of and is indicated by: Demographic environment population potterns and trends, size and growth of specific population segments, ethnic mores, generational concers,

prographical shifts, educational levels. Economic environment — GDP growth rates, disposable personal income, income distributions,

becausing starts, netail sales

Social and cultimal environment - central beliefs and values of groups, nations, and subcultures; pender notes; attitudes toward space and time

Legal condensations - laws and regulations on competitive practices, consumer protection laws Technological environment technologic

 terchenological. development in specific industries, patent file page of technological change, substitution of labor through technology

Natural environment - finite resources, renewable resources, band use, air and water quality

Marketers study trends in their company's environment and adjust their murketing strategies resistingly or prometively

MARKETING STRATEGY & PLANS

Marketing planning is the process of developing strategic marketing and tactical marketing plans. Item starketing objectives that are consistent with corporate objectives.

A marketing plan involves detailed considerations on the objectives of the marketing function, the target market, and appropriate marketing mix strategies for providing value to the target market: community evaluate the micro- and macro-environments when developing appropriate strategies, strategic marketing activities could focus on corrent and/or future customers insurbets) or current and/or future products (see Figure 2); strategic performance evaluation involves determination of whether marketing strategies were effective and efficient in the achievement of marketing objectives.

Figure 1: A Concise Model of Marketing



Competitive marketing strategy (product strategy, price strategy, integrated marketing communications, drannels, emid Registrics strategy)

Marketing Environment

MARKETING INFORMATION SYSTEMS.

Marketing information for developing strategies and resolving marketing problems and issues can be obtained from a company's formal internal records and knowledge base, from employee knowledge and expertise, from customer contacts, and through marketing research

Marketing research is the formal and systematic method of collecting, analyzing, and disseminating information on consumers, competitions, and other aspects of the environment

Marketing Research Process

- 1. Deline the problem
- Select the research design
- Collect secondary or primary data
- 4. Analyze and interpret the data.
- Propure reports and apply results.

Types of Research

- Exploratory rewards is conducted to better understand the problem, issue, or phenomenou; it also belps to ser priorities and hypotheses for later descriptive or casoul research; methods for exploratory research include searching through prior published research, observation, interviews, focus groups, and expert opinions
- Descriptive research attempts to answer specific questions or test hypotheses of relationships between two or more variables; descriptive respects can be cross-sectional fall data collected at one time) or longitudinal tilata collected over periodic intervals); methods include longitudinal panels and surveys of relevant sample(s)
- Cassal research attempts to determine if one or more variables cause others; only experiments (laborators or field) enable determination of cause and effect relationships

Research design includes formal prior planning on the appropriate type of research, method of data collection and analysis, and the methods to resimilar biases in data collection and analysis Securious of Danta

· Sepondary data are data that have been collected for some other purpose but are available to the

- revenire/beer
- Sometic Government publications, covers data, reports from business groups and trade associations, computer databases, and data complet by respects firms.

 Advantage: Ready studiability at a relatively low cost.

- Disabilitations The possibility that data may not fit current research needs or may be too old for current application; the researcher may not be able to ascertain the validity of such data
- Primary data are data that are collected to specifically address the current research problem Sources (Oncreations, interviews, focus groups, surveys (relephone, mail, stall-intercept, Interper).
- send d'unordinazione Advantages: Researcher control of the methodology and the collection of data relevant to the
- Disadvantages: The relative high cost of collecting such data and the need for trained researchers for research design and data collection.

- The researcher selects a sample of respondents from an available population of similar respondents. For codifications data
 - Probability sample: Implies that the probability of selecting any respondent from the population into the sample is known in
 - Simple random sample: When every population element (e.g., a person) has an equal chance of being included in the sample
 - Nonprobability sample: A sample drawn due to specific research oranderations undier the researcher's judgment; a mail-intercept survey uses nonprobability sampling

Pigure	2. Marketing Strategy	Development
	Existing Products	New Products
Existing Market	Market Penetration	Product Development
Niger Manufact	Market Development	Diversification

Principles Of Marketing Study Guide

Yan Bai

Principles Of Marketing Study Guide:

The book delves into Principles Of Marketing Study Guide. Principles Of Marketing Study Guide is an essential topic that must be grasped by everyone, from students and scholars to the general public. The book will furnish comprehensive and indepth insights into Principles Of Marketing Study Guide, encompassing both the fundamentals and more intricate discussions.

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Table of Contents Principles Of Marketing Study Guide

- 1. Understanding the eBook Principles Of Marketing Study Guide
 - The Rise of Digital Reading Principles Of Marketing Study Guide
 - Advantages of eBooks Over Traditional Books
- 2. Identifying Principles Of Marketing Study Guide
 - Exploring Different Genres
 - Considering Fiction vs. Non-Fiction
 - Determining Your Reading Goals
- 3. Choosing the Right eBook Platform
 - Popular eBook Platforms
 - Features to Look for in an Principles Of Marketing Study Guide
 - User-Friendly Interface
- 4. Exploring eBook Recommendations from Principles Of Marketing Study Guide
 - Personalized Recommendations
 - Principles Of Marketing Study Guide User Reviews and Ratings
 - Principles Of Marketing Study Guide and Bestseller Lists
- 5. Accessing Principles Of Marketing Study Guide Free and Paid eBooks
 - Principles Of Marketing Study Guide Public Domain eBooks
 - Principles Of Marketing Study Guide eBook Subscription Services
 - Principles Of Marketing Study Guide Budget-Friendly Options
- 6. Navigating Principles Of Marketing Study Guide eBook Formats
 - ePub, PDF, MOBI, and More
 - Principles Of Marketing Study Guide Compatibility with Devices
 - Principles Of Marketing Study Guide Enhanced eBook Features
- 7. Enhancing Your Reading Experience
 - Adjustable Fonts and Text Sizes of Principles Of Marketing Study Guide
 - Highlighting and Note-Taking Principles Of Marketing Study Guide
 - Interactive Elements Principles Of Marketing Study Guide

- 8. Staying Engaged with Principles Of Marketing Study Guide
 - Joining Online Reading Communities
 - Participating in Virtual Book Clubs
 - Following Authors and Publishers Principles Of Marketing Study Guide
- 9. Balancing eBooks and Physical Books Principles Of Marketing Study Guide
 - Benefits of a Digital Library
 - Creating a Diverse Reading Collection Principles Of Marketing Study Guide
- 10. Overcoming Reading Challenges
 - Dealing with Digital Eye Strain
 - Minimizing Distractions
 - Managing Screen Time
- 11. Cultivating a Reading Routine Principles Of Marketing Study Guide
 - Setting Reading Goals Principles Of Marketing Study Guide
 - Carving Out Dedicated Reading Time
- 12. Sourcing Reliable Information of Principles Of Marketing Study Guide
 - Fact-Checking eBook Content of Principles Of Marketing Study Guide
 - Distinguishing Credible Sources
- 13. Promoting Lifelong Learning
 - Utilizing eBooks for Skill Development
 - Exploring Educational eBooks
- 14. Embracing eBook Trends
 - Integration of Multimedia Elements
 - Interactive and Gamified eBooks

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