

MEASURING GENERAL PRACTICE

**A demonstration project to develop and test a set of
primary care clinical quality indicators**

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Measuring Quality In General Practice

Stephen Gillam, Niro Siriwardena



Measuring Quality In General Practice:

Quality in General Practice Katherine Birch, Steve Field, Ellie Scrivens, 2000 This introduction to quality assurance within the primary sector explores methods and strategies currently in use and utilizes data from a survey of all Health Authorities in England and Wales It addresses issues such as clinical governance and continuing professional development

Measuring Quality in General Practice John Garvie Robertson Howie, D. J. Heaney, M. Maxwell, 2015-01-21

Performance Measurement for Health System Improvement Peter C. Smith, Elias Mossialos, Irene Papanicolas, Sheila Leatherman, 2010-01-07 In a world where there is increasing demand for the performance of health providers to be measured there is a need for a more strategic vision of the role that performance measurement can play in securing health system improvement This volume meets this need by presenting the opportunities and challenges associated with performance measurement in a framework that is clear and easy to understand It examines the various levels at which health system performance is undertaken the technical instruments and tools available and the implications using these may have for those charged with the governance of the health system Technical material is presented in an accessible way and is illustrated with examples from all over the world Performance Measurement for Health System Improvement is an authoritative and practical guide for policy makers regulators patient groups and researchers *Measuring quality in general practice : pilot study of a needs, process and outcome measure* John Garvie Robertson Howie, 1997 Morbidity, Performance and Quality in Primary Care Gert P. Westert, Lea Jabaaij, Rajat Chowdhury, Els Borst-Eilers, 2018-12-14 This book is based on the findings of a nationwide study the aim of which was to analyse general practitioners performance as gatekeepers of the Dutch healthcare system The study was undertaken along six themes the health of the population inequalities in health utilisation of care quality of care communication organisation and workload Morbidity Performance and Quality in Primary Care involves 400 000 patients 1 5 million recorded GP patient contacts and 2 1 million drug prescriptions This survey appears at a timely moment It coincides with the recent interest in primary care arising not only from the growing importance of cost containment in healthcare but also from the now firmly established association between the life expectancy of a population and the existence of a strong primary care sector The international interest in the Dutch situation is reflected in several chapters where experts from all over the world put Dutch general practice into an international perspective **A**

Celebration of General Practice Mayur K. Lakhani, 2003 This collection of essays on general practice written by a variety of eminent contributors working in primary care considers the influence and leadership of GPs and general practice in the wider community in order to improve the understanding of general practice **Quality Improvement in Primary Care**

Stephen Gillam, Niro Siriwardena, 2022-02-14 This book provides readers with an invaluable set of tools to convert the endless challenges for quality and myriad opportunities for improvement into meaningful and useful change It considers how to manage primary care organisations in order to improve quality of care how general practices are regulated and held

accountable various techniques used for assessing and measuring and commonly used quality improvement frameworks

Managing Quality H.T.O . Davies,M. Tavakoli,M. Malek,A. Neilson,2018-12-21 First published in 1999 this eclectic collection of papers examines quality management in health care from a variety of standpoints Managers health care professionals and patients all have valid but often differing perspectives on the nature of quality its creation and maintenance This book explores these perspectives beginning by asking such fundamental questions as Is health care a business How should health services be designed and What is quality of care Subsequent chapters then address the practicalities of measuring and improving health care quality The chequered history of clinical audit is exposed in the UK essentially the Plan Do Check Act cycle familiar to quality improvement specialists and lessons are drawn for managerial action needed to increase the impact of such activities These lessons have wider relevance to all involved in promoting the principles of continuous quality improvement CQI In addition exploration of the growing role of performance indicators raises important issues about their meaningfulness and instrumentality in effecting real change Improving clinical quality is now at the top of the agenda for many health systems This book reviews the challenges faced and the tools available to meet them It should prove valuable to a wide range of health care stakeholders interested in broadening their understanding of this rapidly developing field

Measuring Quality Performance in Health Care Dia Kamel Hassan,2007-01-10 Health cost is escalating Today health care systems are responsible for a considerable proportion of public expenses Patient safety became a major concern and evolved as a global problem with the increase in public perception on adverse events As a result improving the quality of care and measuring performance using effective measurement tools became major public and political issues challenging health care organizations In response to this considerable effort and expenses have been devoted to develop and implement quality initiatives in health care organizations It is essential that the assessment of quality initiatives use evidence based measurements to evaluate their outcomes Joint Commission International JCI a wholly controlled non profit affiliate of Joint Commission on Accreditation of Healthcare Organizations JCAHO was established with a goal to continuously improve the level of healthcare organizations by introducing international standards and indicators applicable to different countries around the globe Anecdotal evidence and numerous testimonials suggest performance improvement yet no empirical studies have been conducted to demonstrate the overall benefits of applying the JCI standards in countries outside the US This book presents a robust methodology to measure quality performance of health care organizations and evaluate the effectiveness of JCI standards in improving the quality of care The book is based on a study that used a holistic performance measurement model to measure the effect of the newly developed JCI standards on the perceived quality performance and the progress toward organizational excellence of a 400 bed hospital in a developing country The study used a longitudinal quantitative design over a period of 15 months Structured questionnaires were used to collect data from 250 staff 250 patients and families 200 patients medical records and 60 self assessment surveys based on

the accreditation bodies approach The results showed a significant perceived improvement in the overall organizational performance index 15 months after the implementation of JCI standards The results highlighted many areas of strength in the standards mainly in their impact on organizational excellence quality improvement and patients safety leadership and management performance patients satisfaction and delight organizational learning organizational ethical performance and documentation The results also identified opportunities for improvement in the JCI standards with respect to human resource management and the absence of standards that address issues existing in organizations with corporate structures

Practical General Practice Nursing E-Book Marion Welsh,Susan Brooks,2021-06-29 This brand new title Practical General Practice Nursing has been developed to support the professional development of the General Practice Nurse in particular the early career practitioner This book provides a contemporary and practical approach to understanding the breadth and depth of this unique community nursing role With the content developed by expert practitioners and nurse educators from across the UK this truly comprehensive book covers a wide range of clinical and professional topics Presented in an easy to read format which is illustrated in full colour this book represents an excellent resource to support the practice nurse in the delivery of evidence based care Marion Welsh and Sue Brooks both of whom have wealth of experience in working as General Practice Nurses have edited this first edition whose key features include Comprehensive coverage of evidence based person centred care Practical application for contemporary practice Perspectives and policies from all four countries of the UK *Oxford Textbook of Primary Medical Care* Roger Jones (Prof.),2005 **OECD Reviews of Health Care Quality Caring for Quality in Health Lessons Learnt from 15 Reviews of Health Care Quality** OECD,2017-02-01 This book summarises the main challenges and good practices to support improvements in health care quality and to help ensure that the substantial resources devoted to health are being used effectively in supporting people to live healthier lives [A Textbook of General Practice 3E](#) Patrick White,Ann Wylie,2011-12-30 An essential guide to general practice and being a general practitioner A Textbook of General Practice is written specifically with the medical student and foundation doctor in mind Reflecting current practice the book does not seek to reiterate the content of a general medical textbook but instead teaches the fundamental principles of general practice The coverage is comprehensive with everything the undergraduate student or foundation doctor will encounter in a general practice module or rotation The skills and knowledge presented can usefully be applied to all areas of clinical practice With practical exercises throughout the book readers are encouraged to learn through doing Quotes from students and tutors offer insights into personal experience while thinking and discussion points encourage reflection New features in this edition include improved organization red flag pointers to serious illnesses and SBA style self assessment questions With content entirely updated to reflect the latest recommendations from Tomorrow s Doctors the third edition of A Textbook of General Practice is the number one choice for undergraduates seeking a narrative introduction to this important discipline **The Quality and Outcomes Framework**

Stephen Gillam, Niro Siriwardena, 2018-05-08 The Quality and Outcomes Framework has deeply divided UK general practitioners I commend this book and applaud its determination to scrutinise every aspect of the Quality and Outcomes Framework good and bad and in between From the Foreword by Iona Heath General practice in the UK faces transformation following the introduction of the Quality Framework detractors fear the end of general practice as we know it The introduction of the QOF provides a unique opportunity for research analysis and reflection This book is the first comprehensive analysis of the impact of the QOF examining the claims and counter claims in depth through the experience of those delivering QOF comparisons with other countries and analysis of the wealth of research evidence emerging Assessments of the true impact of QOF will influence the development of health services in the UK and beyond This book is essential reading for anyone with an interest in the future of general practice and primary care including health professionals trainers students MRCGP candidates and researchers managers and policy makers and shapers

OECD Health Policy Studies Improving Value in Health Care Measuring Quality OECD, 2010-10-07 This publication describes what international comparable quality measures are currently available and how to link these measures to quality policies such as accreditation practice guidelines pay for performance national safety programmes and quality reporting

EBOOK: Restructuring the Medical Profession: The Intraprofessional Relations of GPs and Hospital Consultants Juan Baeza, 2005-11-16 What is the relationship between general practitioners GPs and hospital consultants in the United Kingdom How does government health policy impact upon GPs and hospital consultants What influence does the medical profession have upon policy makers in the United Kingdom The medical profession occupies a dominant position within the British health care system and as such is able to influence the development and implementation of health policy The main division within the medical profession lies between general practitioners and hospital consultants This book provides a comprehensive analysis of British health policy over the past twenty five years Drawing on data from case studies it provides empirical evidence of the impact of recent health policies upon the National Health Service in general and the medical profession in particular The case studies provide an analysis of the impact of the 1991 NHS reforms as well as examining the ongoing influence of the post 1999 NHS reforms upon these intraprofessional relations What emerges is that the relationship between GPs and hospital consultants is transforming from a collegial to a more managerial relationship This book sheds light on the resulting development of intraprofessional relations between GPs and hospital consultants within the NHS Restructuring the Medical Profession is key reading for undergraduate and postgraduate students researchers and professionals in the fields of social policy and health policy It is also of interest to health service practitioners health service researchers and health policy makers

Generalism in Clinical Practice and Education Sophie Park, Kay Leedham-Green, 2024-07-29 Generalism is a key approach to healthcare organisation and delivery that enables person centred dynamic and cost effective patient care With its emphasis on adaptability generalism requires expansive nurturing and personalised approaches to clinical education in

which a generalist attends to and explores patient priorities when problem setting and co creating management plans Generalism in Clinical Practice and Education outlines a generalist philosophy of practice which is brought to life through interleaved examples Written by a range of international clinicians patients and academics this book does not prescribe one right way to do generalism Rather it seeks to inspire readers future engagement with generalism in practice and learning through sharing underpinning concepts values and principles This big picture attention to generalism across public health social determinants of health and clinical care is at the heart of sustainable and efficient use of resources to prioritise those in need The book explores four key principles which in practice aim to achieve creative inclusive and agile approaches to clinical care The goal is to support generalism in clinical practice and education and to produce clinical practitioners and learners that enjoy embrace and enhance future clinical care

Issues in Quality in Healthcare and Quality of Life:

2011 Edition ,2012-01-09 Issues in Quality in Healthcare and Quality of Life 2011 Edition is a ScholarlyEditions eBook that delivers timely authoritative and comprehensive information about Quality in Healthcare and Quality of Life The editors have built Issues in Quality in Healthcare and Quality of Life 2011 Edition on the vast information databases of ScholarlyNews You can expect the information about Quality in Healthcare and Quality of Life in this eBook to be deeper than what you can access anywhere else as well as consistently reliable authoritative informed and relevant The content of Issues in Quality in Healthcare and Quality of Life 2011 Edition has been produced by the world s leading scientists engineers analysts research institutions and companies All of the content is from peer reviewed sources and all of it is written assembled and edited by the editors at ScholarlyEditions and available exclusively from us You now have a source you can cite with authority confidence and credibility More information is available at <http://www.ScholarlyEditions.com>

Contemporary

Occupational Health Nursing Greta Thornbory,Susanna Everton,2017-10-24 This textbook now thoroughly revised and updated provides a practical guide for those in training or practising within occupational health nursing Concerned with the health of people at work and the effects of work on health and health on work this distinctive branch of public health nursing requires specific knowledge and skills Contemporary Occupational Health Nursing includes chapters on public health leadership health promotion and protection health surveillance health assessment case management and rehabilitation mental health management of occupational health services and epidemiology and research quality assurance and audit The second edition includes additional content on health risk assessment and the Fit for Work Service occupational health management systems psychosocial factors and mindfulness among other things Discussion of ethical issues is woven throughout and each chapter is written by an experienced occupational health nurse practitioner and includes features such as case studies activities learning objectives and chapter summaries This book can be used as a text by those undertaking specialist community public health nursing qualifications and as an important resource for all nurses working in occupational health practice

Learning to Consult Rodger Charlton,2018-10-08 Information is vital for healthcare professionals striving

to keep their practice current and based on the best available evidence The Internet is playing an increasingly crucial role in life long learning of health professionals and is becoming the most practical way to access publications on clinical guidelines systematic reviews and for updating users about the key aspects of health policy This book covers the diversity and variable value of material available on the Internet and takes a fresh approach to coping with information overload It illustrates how simple techniques such as making and using smart maps concept maps and mind maps can help clinicians keep up to date and how these methods can be applied to particular areas of healthcare It provides numerous case studies in key areas including mental health child health primary care and care of the elderly Mapping Health on the Internet is essential reading for all healthcare professionals and will assist in their learning and continuing professional development

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