



Service Delivery in the City

Citizen Demand and Bureaucratic Rules

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Service Delivery In The City Citizen Demand And Bureaucratic Rules

William J. Murin, Judith Pryor



Service Delivery In The City Citizen Demand And Bureaucratic Rules:

Service Delivery in the City Bryan D. Jones, Saadia Greenberg, Joseph Drew, 1980 People and Politics in Urban America, Second Edition Robert W. Kweit, Mary G. Kweit, 2013-11-26 First Published in 1998 Approximately 75 percent of Americans live in cities and surrounding suburbs and the characteristics of those cities inescapably affect the quality of their lives This book examines the extent to which these Americans use the political process to control the characteristics of life in their metropolises In addition this second edition revision places great emphasis on the role of political leaders while recognising the interdependence between those leaders and various interests in the city Delivering Government Services William J. Murin, Judith Pryor, 1988 First Published in 1989 Routledge is an imprint of Taylor Francis an informa company

The State of Public Bureaucracy Larry B. Hill, 2020-07-09 The authors explore the many ways that gender and communication intersect and affect each other Every chapter encourages a consideration of how gender attitudes and practices past and current influence personal notions of what it means not only to be female and male but feminine and masculine The second edition of this student friendly and accessible text is filled with contemporary examples activities and exercises to help students put theoretical concepts into practice **A Workbook in Redesigning Public Services** Leonard Ruchelman, 1989-04-06 While citizens usually want more from government they generally are included to pay less in taxes When resources become scarce as has been the case for most public jurisdictions innovative methods must be developed for responding to service and cost pressures How can this be done A Workbook in Redesigning Public Services stresses a hands on how to approach to diagnosing service delivery problems analyzing alternative ways of delivering services and communicating solutions to the policy makers Among the service options considered are contracting with a private firm inter governmental agreements self help franchises grants and subsidies and vouchers *People & Politics in Urban America* Robert W. Kweit, 2013-10-31 This revised textbook for courses on urban politics challenges the notion that the field is dominated by political economy showing that despite the undeniable importance of economic issues citizens do play a significant part in urban politics **The Politics of Dissatisfaction** William E. Lyons, David Lowery, Ruth Hoogland DeHoog, 2019-07-23 The Politics of Dissatisfaction Citizens Services and Urban Institutions is destined to be a classic in public administration and public policy it makes major theoretical and empirical contributions to the literature in both fields It is a rigorous empirical attempt to assess the public choice view of citizenship and local government The research upon which this book is based was founded on conversations between two of its authors W E Lyons and David Lowery during the early 1980s **The Power of Communication** Doris A. Graber, 2002-09-01 Whether it s the Internal Revenue Service or the local police department every person s life is affected by how public organizations handle information New technologies are inundating us with data agencies collect store analyze and disseminate information How organizations manage this information is crucial to their effectiveness efficiency and accountability It is becoming more difficult for public organizations

to formulate clear messages Political pressure from elected officials and public scrutiny make the task of managing communication even more daunting By helping students see how communication networks must be treated within larger psychological cultural and mechanical contexts Graber presents ways to construct effective channels so information is transmitted to the appropriate audiences linking policy decisions and feedback from citizens Blending the best of theory and practice *The Power of Communication* helps both students and practitioners turn a flood tide of information into an asset rather than a menace to good government

The Urban Origins of Suburban Autonomy Richardson

Dilworth, 2005-02-28 Using the urbanized area that spreads across northern New Jersey and around New York City as a case study this book presents a convincing explanation of metropolitan fragmentation the process by which suburban communities remain as is or break off and form separate political entities The process has important and deleterious consequences for a range of urban issues including the weakening of public finance and school integration The explanation centers on the independent effect of urban infrastructure specifically sewers roads waterworks gas and electricity networks The book argues that the development of such infrastructure in the late nineteenth century not only permitted cities to expand by annexing adjacent municipalities but also further enhanced the ability of these suburban entities to remain or break away and form independent municipalities The process was crucial in creating a proliferation of municipalities within metropolitan regions The book thus shows that the roots of the urban crisis can be found in the interplay between technology politics and public works in the American city

Handbook of Research on Urban Politics and Policy in the United States Ronald

K. Vogel, 1997-01-21 A comprehensive reference work which provides a way to access research on urban politics and policy in the United States Experts in the field guide readers through major controversies while evaluating and assessing the subfields of urban politics and policy Each chapter follows the same basic organization with topics such as methodological and theoretical issues current states of the field and directions for future research For students this work provides a starting place to guide them to the most important works in a particular subfield and a context to place their work in a larger body of knowledge For scholars it serves as a reference work for immediate familiarity with subfields of the discipline including classic studies and major research questions For urban policymakers or analysts the handbook provides a wealth of information and allows quick identification of existing academic knowledge and research relevant to the problem at hand

Service Delivery In The City Citizen Demand And Bureaucratic Rules Book Review: Unveiling the Magic of Language

In a digital era where connections and knowledge reign supreme, the enchanting power of language has become more apparent than ever. Its ability to stir emotions, provoke thought, and instigate transformation is really remarkable. This extraordinary book, aptly titled "**Service Delivery In The City Citizen Demand And Bureaucratic Rules**," published by a very acclaimed author, immerses readers in a captivating exploration of the significance of language and its profound impact on our existence. Throughout this critique, we will delve into the book's central themes, evaluate its unique writing style, and assess its overall influence on its readership.

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