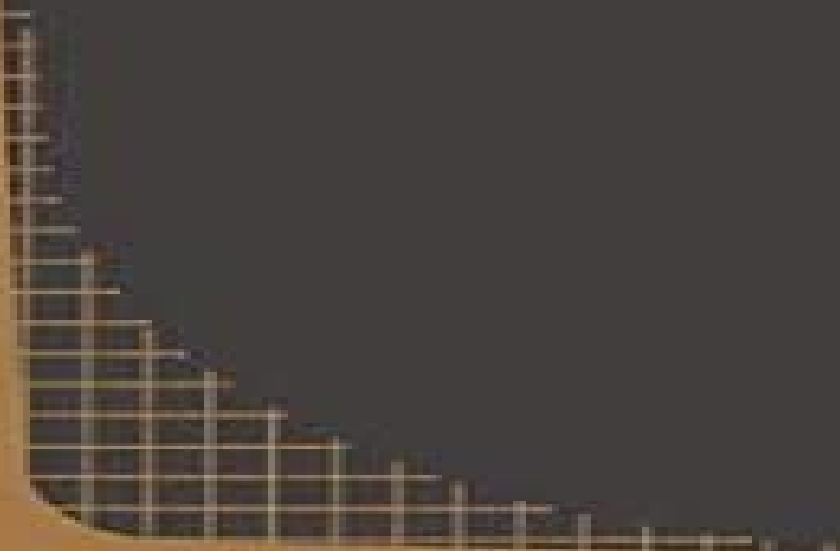


MANAGING CHANGE IN THE POSTAL AND DELIVERY INDUSTRIES

Edited by

Michael A. Crew
Paul R. Kleindorfer



Managing Change In The Postal And Delivery Industries



Anheuser-Busch

Managing Change In The Postal And Delivery Industries:

Managing Change in the Postal and Delivery Industries Michael A. Crew, Paul R. Kleindorfer, 2012-12-06 Managing Change in the Postal and Delivery Industries brings together practitioners postal administrators the express industry regulators economists and lawyers to examine the important policy and regulatory issues facing the postal and delivery industries This volume reviews such topics as international postal policy the universal service obligation regulation and competition entry and the role of scale and scope economics cost analysis in postal services and service standards This book provides a unique perspective on the problems facing postal and delivery networks *Liberalization of the Postal and Delivery Sector* Michael A. Crew, Paul R. Kleindorfer, 2006-01-01 Worldwide postal and delivery economics has attracted considerable interest as the delivery sector undergoes rapid change and the debate on liberalization rages This compendium of original essays has been selected from papers presented at the Rutgers University CRRI 14th Conference on Postal and Delivery Economics May 31 June 3 2006 It explores the important new trends and issues in this rapidly changing field The European Union's plan to open postal markets completely in 2009 has raised questions about the role of regulation funding for the Universal Service Obligation the future of national Postal Operators and the principles that should govern the introduction of competition The contributors researchers practitioners lawyers and senior managers from around the world address these questions in chapters that cover postal markets pricing efficiency and cost analysis labor relations and demand drivers Examples are drawn from around the world This timely book will be illuminating to practitioners and managers in the postal express and delivery industry as well as economists regulators competition lawyers and marketers **The Changing Postal and Delivery Sector** Michael Crew, Pier Luigi Parcu, Timothy Brennan, 2017-01-20 This book addresses some of the major issues facing postal and delivery services throughout the world Postal operators worldwide have been slow to address the threats from and opportunities created by electronic competition The European Commission and member states are wrestling with these issues while at the same time continuing to deal with the interrelated issues of implementing entry into postal markets and maintaining the universal service obligation The Postal Accountability and Enhancement Act of 2006 in the U S exacerbated financial and managerial problems faced by USPS that result in part from electronic substitution for letter delivery Comprised of original essays by prominent researchers in the field this book addresses the new reality of the postal industry and proposes ways in which postal operators might reinvent themselves Issues discussed include cross border parcel delivery e commerce the transformation of postal networks and the effects of postal liberalization This book will be of interest to postal operators regulatory commissions consulting firms competitors and customers experts in the postal economics law and business and those charged with the responsibility for designing and implementing postal sector policies Researchers in regulatory economics transportation technology and industrial organization will also find useful information in this volume The Contribution of the Postal and Delivery Sector Pier Luigi Parcu, Timothy Brennan, Victor

Glass,2018-03-08 This book addresses major issues facing postal and delivery services throughout the world Worldwide there is currently a considerable amount of interest in postal and delivery economics The industry is in a state of near crisis and drastic change is needed The European Commission and member States are still wrestling with the problem of how to implement entry liberalization into postal markets how to address digital competition and how to maintain the universal service obligation USO The Postal Accountability and Enhancement Act of 2006 in the U S has perhaps created and exacerbated the problems faced by USPS Post Offices POs have been slow to address the threat of electronic competition On the other hand e commerce presents opportunities for POs to expand their presence in parcel delivery and perhaps help finance or redefine the USO A major aim of this book is to address strategies POs can use to reinvent themselves for the digital age This book compiles original essays by prominent researchers in the field which will be selected and edited from papers presented at the 25th Conference on Postal and Delivery Economics held in Barcelona Spain May 24 27 2017 That conference and this volume commemorates the memory of Michael Crew who organized twenty four prior conferences and co edited previous conference volumes This book is a useful tool not only for graduate students and professors but also for postal administrations consulting firms and Federal Government departments

Competitive Transformation of the Postal and Delivery Sector Michael A. Crew,Paul R. Kleindorfer,2012-12-06 Competitive Transformation of the Postal and Delivery Sector is an indispensable source of information and analysis on the current state of the postal and delivery sector It offers current insights of leading researchers and practitioners into strategy and regulation as well as the economics of this sector Issues addressed include national and international perspectives financial viability the universal service obligation regulation competition entry the role of scale and scope economies the nature and role of cost and demand analysis in postal service productivity interaction of law and economics human resources transition and reform issues The papers in the book were selected from the papers presented at the 11th Conference on Postal and Delivery Economics Toledo Spain June 4 7 2003

Regulatory and Economic Challenges in the Postal and Delivery Sector Michael A. Crew,Paul R. Kleindorfer,2006-07-16 Worldwide there is considerable interest in postal and delivery economics Governments particularly in the European Union are examining closely the roles of the two systems and how best to regulate them This volume brings together 20 essays originally presented at the 12th Conference on Postal and Delivery Economics held in Cork Ireland in June 2004 Contributors include researchers practitioners and senior managers from throughout the world

Heightening Competition in the Postal and Delivery Sector Michael A. Crew,Paul R. Kleindorfer,2010-01-01 This compilation of original essays by an international cast of top scholars addresses some of the major issues now facing postal and delivery services throughout the world The European Commission and member states wrestle with the problem of how to implement the scheduled liberalization of these sectors and maintain the universal service obligation while the United States Postal Service is coming to terms with the Postal Accountability and Enhancement Act In addition the book addresses the impact of electronic competition as well as

other problems facing the field The contributors analyze pressing issues such as access to infrastructure and service elements changes in the national regulations of EU countries forecasting mail volumes and the evolving market environment issues surrounding universal service and others Undergraduate and postgraduate students and researchers in regulation and public sector economics along with industry professionals will find this volume informative and useful

Reforming the Postal Sector in the Face of Electronic Competition Anheuser-Busch,2013-01-01 Professors Crew and Kleindorfer have once again assembled a valuable collection of essays that address timely and important issues in postal sectors throughout the world The essays employ diverse methodologies to provide useful insights about recent and likely future developments in the postal industry This book will be a valuable resource for researchers industry practitioners and policymakers alike David E M Sappington University of Florida US In our increasingly technology focused world demand for traditional postal services is steadily shrinking This timely volume examines the many challenges that the worldwide postal sector is facing as a result of growing electronic competition and offers expert recommendations for reshaping postal structures to strengthen their competitiveness in an electronic age Drawn from a selection of papers presented at the 20th Conference on Postal and Delivery Economics in Brighton UK this book showcases expert contributions on the rapidly changing postal sectors in both the United States and Europe Topics discussed include the various financial challenges posed by decreasing demand for postal services recent changes in how postal services are provided and new structures and modes of operation such as privatization that are currently affecting the industry Contributors offer a thorough breakdown of the issues as well as ideas for keeping the postal sector alive in a world that is growing ever more reliant on purely electronic means of communication Economists with an interest in regulatory economics innovation and public sector economics will find this volume useful and informative as will institutional libraries and industry professionals

Expanding Competition in Regulated Industries

Michael A. Crew,2013-03-09 Expanding Competition in Regulated Industries reviews the changing regulatory environment notably incentive regulation and competition in regulated industries Some of the major changes in electricity gas and telephone utilities allow for competition in local service through unbundling This book is of interest to researchers utility managers regulatory commissions and the Federal Government

Current Directions in Postal Reform Michael A.

Crew,Paul R. Kleindorfer,2012-12-06 Current Directions in Postal Reform brings together leading practitioners worldwide postal administrations and the courier industry as well as a number of regulators academic economists mailers and lawyers to examine some of the major policy and regulatory issues facing the postal and delivery industry Issues addressed include international postal policy the universal service obligation regulation competition entry and the role of scale and scope economies the nature and role of cost analysis in the postal service productivity interaction of law and economics and service standards

The Future of the Postal Sector in a Digital World Michael Crew,Timothy J. Brennan,2015-11-28 Worldwide postal operators have been slow to address the threats from and opportunities created by electronic competition The

European Commission and member states are wrestling with these issues while at the same time continuing to deal with the interrelated issues of implementing entry into postal markets and maintaining the universal service obligation The Postal Accountability and Enhancement Act of 2006 in the U S exacerbated financial and managerial problems faced by USPS that result in part from electronic substitution for letter delivery A major aim of this book is to examine policies to address postal operations in a digital world and ways in which postal operators might reinvent themselves to respond to threats and exploit opportunities Potential opportunities examined include parcels e commerce digital delivery regulatory innovations and pricing This book will be of interest to postal operators regulatory commissions consulting firms competitors and customers experts in the postal economics law and business and those charged with the responsibility for designing and implementing postal sector policies Researchers in regulatory economics transportation technology and industrial organization will also find considerable food for thought in this volume *Reinventing the Postal Sector in an Electronic Age* Michael A.

Crew,Paul R. Kleindorfer,2011-01-01 This compilation of original essays by an international cast of economists regulators and industry practitioners analyzes some of the major issues now facing postal and delivery services throughout the world as competition from information and communication technologies ICT has increased Competition has become increasingly important in the postal sector for some time in the form of alternative entrants providing mail delivery However the competition from ICT in the form of email and instant messaging the Internet Facebook and other forms of social networking and portable wireless devices such as the iPad and Kindle may be even more significant Mail volumes are falling and the economies of scale that have made possible daily deliveries to every address are being eroded This book assesses volume these declines resulting from this so called eSubstituion and looks at the ways the postal sector can adapt to the rapid changes resulting from ICT The impact of electronic invoicing on transactions mail and the impact on bulk mail of electronic forms of advertising are examined Strategies including pricing and access policies are discussed in the context of the increasing impact of ICT A rethinking of the role of mail in an electronic age is taking place and this book provides the cutting edge of this rethinking and the attempts of POs to reinvent themselves while continuing to meet the public s expectation of continuing ubiquitous daily deliveries of traditional mail products Undergraduate and postgraduate students and researchers in regulation competition law innovation and public sector economics along with institutional libraries and industry professionals will find this volume informative and useful *Emerging Competition in Postal and Delivery Services*

Michael A. Crew,Paul R. Kleindorfer,2013-03-09 *Emerging Competition in Postal and Delivery Services* brings together practitioners postal administrators the courier industry regulators academic economists and lawyers to examine important policy and regulatory issues facing the postal and delivery industries This volume reviews such topics as cost and productivity analysis universal service and entry demand analysis and the structure of postal payment system price regulation and competition The Future of the Telecommunications Industry: Forecasting and Demand Analysis David G.

Loomis, L.D. Taylor, 2012-12-06 The aim of this book *Future of the Telecommunications Industry Forecasting and Demand Analysis* is to describe leading research in the area of empirical telecommunications demand analysis and forecasting in the light of tremendous market and regulatory changes Its purpose is to educate the reader about how traditional analytic techniques can be used to assess new telecommunications products and how new analytic techniques can better address existing products The research presented focuses on new products such as Internet access and additional lines and new techniques such as hazard modeling adaptive forecasting and neural networks The scope of this volume includes new telecommunications products new analytical techniques and a review of market changes in the US and other countries Some of the most critical questions facing the industry are addressed here such as the impact of competition customer churn rate re balancing and early assessment of new products The research includes a variety of different countries products and analytic tools

Future Directions in Postal Reform Michael A. Crew, Paul R. Kleindorfer, 2012-12-06 *Future Directions in Postal Reform* brings together leading practitioners world wide postal administrations and the courier industry as well as a number of regulators academic economists mailers and lawyers to examine some of the major policy and regulatory issues facing the postal and delivery industry Issues addressed include international postal policy the universal service obligation regulation competition entry and the role of scale and scope economies the nature and role of cost analysis in postal service productivity interaction of law and economics and future technologies and service standards

Mail at the Millennium Edward L. Hudgins, 2001-09-25 This book analyzes why the Postal Service needs to be privatized if mail delivery is to be an efficient component of rather than a corroded cog in the communications and information economy The first section examines the state of the USPS including its dangerous forays into cyberspace The second section considers the changing structure of the mail market including a look at labor problems fatal flaws with the organization of the USPS and the probable consequences of competition The third section explores how to unwind government monopolies and reviews postal reforms in other countries The fourth section offers actual reform and privatization proposals Essays by Postmaster General William Henderson Federal Express founder Frederick Smith and Pitney Bowes CEO Michael Critelli contribute to making this volume an indispensable guide for charting the future of mail in the new millennium

Handbook of Worldwide Postal Reform Michael A. Crew, Paul R. Kleindorfer, James I. Campbell, 2009-01-01 The postal and delivery sector has been the subject of considerable interest in recent years This book brings together a number of contributions directed at understanding developments in the field of postal reform The authors review the experience and plans of individual countries to provide some perspective on the problems faced in the area and the varied approaches being taken to address it They also review key elements of policy and strategy that are important in this debate

Competition and Regulation in the Postal and Delivery Sector Michael A. Crew, Paul R. Kleindorfer, 2008-01-01 Worldwide postal and delivery economics has attracted considerable interest Numerous questions have arisen including the role of regulation funding the Universal Service

Obligation postal reform in Europe Asia and North America the future of national postal operators demand and pricing strategies and the principles that should govern the introduction of competition Collected here are responses to these questions in the form of 24 essays written by researchers practitioners and senior managers from throughout the world This volume will have a broad appeal with an audience ranging from practitioners in the express and delivery industry national Postal Operators and managers to economists regulators competition lawyers marketers scholars in economic regulation and institutional libraries

Productivity, Efficiency And Pricing In India Post Shekhar Kumar Sinha, 2009

Multi-Modal Competition and the Future of Mail Michael A. Crew, Paul R. Kleindorfer, 2012

This compilation of original papers selected from the 19th Conference on Postal and Delivery Economics and authored by an international cast of economists lawyers regulators and industry practitioners addresses perhaps the major problem that has ever faced the postal sector electronic competition from information and communication technologies ICT This has increased significantly over the last few years with a consequent serious drop in mail volume All postal services have been hard hit by ICT but probably the hardest hit is the United States Postal Service which has lost almost a quarter of its mail volume since 2007 The loss of mail volume has a devastating effect on scale economies which now work against post offices forcing up their unit costs Strategies to stem the loss in volume include non linear pricing or volume discounts increased efficiency and the development of new products This loss of mail volume from ICT is one of a number of current problems addressed in this volume

The Universal Service Obligation USO continues to be a leading issue and concern that ICT undermines postal services ability to finance the USO is discussed The importance of measuring and forecasting demand and costs take on even greater importance as ICT undermines the foundations of the postal business This thought provoking book brings to bear new analyses of the most serious threat post offices have ever faced and raises fundamental questions as to the future of mail

Multi Modal Competition and the Future of Mail is an ideal resource for students researchers in regulation and competition law postal administrations policy makers consulting firms and regulatory bodies

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