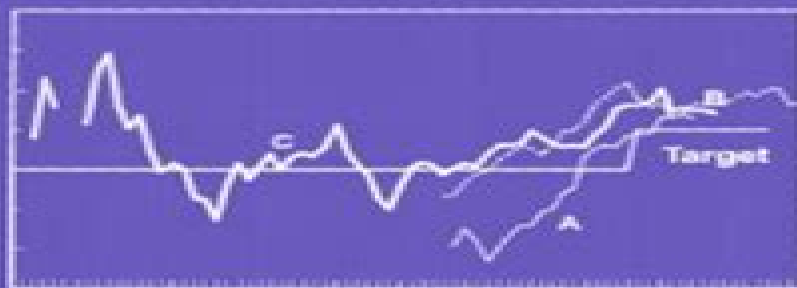


# METRICS AND MODELS IN SOFTWARE QUALITY ENGINEERING

SECOND EDITION



STEPHEN H. KAN

*Foreword by Capers Jones*

# Metrics And Models In Software Quality Engineering

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**Fundamentals of Software Testing** Bernard Homès, 2013-01-09 The testing market is growing at a fast pace and ISTQB certifications are being increasingly requested with more than 180 000 persons currently certified throughout the world The ISTQB Foundations level syllabus was updated in 2011 and this book provides detailed course study material including a glossary and sample questions to help adequately prepare for the certification exam The fundamental aspects of testing are approached as is testing in the lifecycles from Waterfall to Agile and iterative lifecycles Static testing such as reviews and static analysis and their benefits are examined as well as techniques such as Equivalence Partitioning Boundary Value Analysis Decision Table Testing State Transitions and use cases along with selected white box testing techniques Test management test progress monitoring risk analysis and incident management are covered

as are the methods for successfully introducing tools in an organization      *Quantifying Software* Capers Jones, 2017-10-24 Software is one of the most important products in human history and is widely used by all industries and all countries It is also one of the most expensive and labor intensive products in human history Software also has very poor quality that has caused many major disasters and wasted many millions of dollars Software is also the target of frequent and increasingly serious cyber attacks Among the reasons for these software problems is a chronic lack of reliable quantified data This reference provides quantified data from many countries and many industries based on about 26 000 projects developed using a variety of methodologies and team experience levels The data has been gathered between 1970 and 2017 so interesting historical trends are available Since current average software productivity and quality results are suboptimal this book focuses on best in class results and shows not only quantified quality and productivity data from best in class organizations but also the technology stacks used to achieve best in class results The overall goal of this book is to encourage the adoption of best in class software metrics and best in class technology stacks It does so by providing current data on average software schedules effort costs and quality for several industries and countries Because productivity and quality vary by technology and size the book presents quantitative results for applications between 100 function points and 100 000 function points It shows quality results using defect potential and DRE metrics because the number one cost driver for software is finding and fixing bugs The book presents data on cost of quality for software projects and discusses technical debt but that metric is not standardized Finally the book includes some data on three years of software maintenance and enhancements as well as some data on total cost of ownership      **Encyclopedia of Computer Science and Technology** Allen Kent, James G.

Williams, 1994-08-31 This comprehensive reference work provides immediate fingertip access to state of the art technology in nearly 700 self contained articles written by over 900 international authorities Each article in the Encyclopedia features current developments and trends in computers software vendors and applications extensive bibliographies of leading figures in the field such as Samuel Alexander John von Neumann and Norbert Wiener and in depth analysis of future directions

**Software Process Improvement** Ita Richardson, Per Runeson, 2006-10-10 This textbook is intended for use by SPI Software Process Improvement managers and researchers quality managers and experienced project and research managers The papers constitute the research proceedings of the 13th EuroSPI European Software Process Improvement www.eurospi.net conference held in Joensuu Finland 11-13 October 2006 The conference was held in 1994 in Dublin Ireland 1995 in Vienna Austria 1997 in Budapest Hungary 1998 in Gothenburg Sweden 1999 in Pori Finland 2000 in Copenhagen Denmark 2001 in Limerick Ireland 2002 in Nuremberg Germany 2003 in Graz Austria 2004 in Trondheim Norway and 2005 in Budapest Hungary roSPI has established an experience library library eurospi.net which will be continuously extended over the next years and will be made available to all attendees EuroSPI has also initiated a European Qualification Network in which different SPINs and national initiatives join mutually beneficial collaborations EQN EU Leonardo da Vinci network project With

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Organization Committee EuroSPI 2006 is organized by the EuroSPI partnership [www.eurospi.net](http://www.eurospi.net) **Software Methodologies**

Capers Jones, 2017-07-06 This comprehensive reference uses a formal and standard evaluation technique to show the strengths and weakness of more than 60 software development methodologies such as agile DevOps RUP Waterfall TSP XP and many more Each methodology is applied to an application of 1000 function points using the Java language Each methodology produces a characteristic set of results for development schedules productivity costs and quality The intent of the book is to show readers the optimum kinds of methodologies for the projects they are concerned with and to warn them about counter indications and possible harm from unsuitable methodologies **Software Project Management in**

**Practice** Pankaj Jalote, 2005 **A Guide to Selecting Software Measures and Metrics** Capers Jones, 2017-03-03 Going where no book on software measurement and metrics has previously gone this critique thoroughly examines a number of bad measurement practices hazardous metrics and huge gaps and omissions in the software literature that neglect important topics in measurement The book covers the major gaps and omissions that need to be filled if data about software development is to be useful for comparisons or estimating future projects Among the more serious gaps are leaks in reporting about software development efforts that if not corrected can distort data and make benchmarks almost useless and possibly even harmful One of the most common leaks is that of unpaid overtime Software is a very labor intensive occupation and many practitioners work very long hours However few companies actually record unpaid overtime This means that software effort is underreported by around 15% which is too large a value to ignore Other sources of leaks include the work of part time specialists who come and go as needed There are dozens of these specialists and their combined effort can top 45% of total software effort on large projects The book helps software project managers and developers uncover errors in measurements so they can develop meaningful benchmarks to estimate software development efforts It examines variations in a number of areas that include Programming languages Development methodology Software reuse Functional and nonfunctional requirements Industry type Team size and experience Filled with tables and charts this book is a starting point for making measurements that reflect current software development practices and realities to arrive at meaningful benchmarks to guide successful software projects **Software Design for Six Sigma** Basem S. El-Haik, Adnan

Shaout, 2011-02-16 This proposal constitutes an algorithm of design applying the design for six sigma thinking tools and philosophy to software design The algorithm will also include conceptual design frameworks mathematical derivation for Six

Sigma capability upfront to enable design teams to disregard concepts that are not capable upfront learning the software development cycle and saving development costs The uniqueness of this book lies in bringing all those methodologies under the umbrella of design and provide detailed description about how these methods QFD DOE the robust method FMEA Design for X Axiomatic Design TRIZ can be utilized to help quality improvement in software development what kinds of different roles those methods play in various stages of design and how to combine those methods to form a comprehensive strategy a design algorithm to tackle any quality issues in the design stage

*The Business Value of Agile Software Methods* David F. Rico, Hasan H. Sayani, Saya Sone, 2009-10-15 Whether to continue using traditional cost and benefit analysis methods such as systems and software engineering standards or to use a relatively new family of software development processes known as Agile methods is one of most prevalent questions within the information technology field today Since each family of methods has its strengths and weaknesses the question being raised by a growing number of executives and practitioners is Which family of methods provides the greater business value and return on investment ROI Whereas traditional methods have been in use for many decades Agile methods are still a new phenomenon and until now very little literature has existed on how to quantify the business value of Agile methods in economic terms such as ROI and net present value NPV Using cost of quality total cost of ownership and total life cycle cost parameters The Business Value of Agile Software Methods offers a comprehensive methodology and introduces the industry's initial top down parametric models for quantifying the costs and benefits of using Agile methods to create innovative software products Based on real world data it illustrates the first simple to use parametric models of Real Options for estimating the business value of Agile methods since the inception of the Nobel prize winning Black Scholes formulas Numerous examples on how to estimate the costs benefits ROI NPV and real options of the major types of Agile methods such as Scrum Extreme Programming and Crystal Methods are also included In addition this reference provides the first comprehensive compilation of cost and benefit data on Agile methods from an analysis of hundreds of research studies The Business Value of Agile Software Methods shatters key myths and misconceptions surrounding the modern day phenomenon of Agile methods for creating innovative software products It provides a complete business value comparison between traditional and Agile methods The keys to maximizing the business value of any method are low costs and high benefits and the business value of Agile methods when compared to traditional methods proves to be very impressive Agile methods are a new model of project management that can be used to improve the success business value and ROI of high risk and highly complex IT projects in today's dynamic turbulent and highly uncertain marketplace If you are an executive manager scholar student consultant or practitioner currently on the fence you need to read this book

**Making Software** Andy Oram, Greg Wilson, 2010-10-14 Many claims are made about how certain tools technologies and practices improve software development But which claims are verifiable and which are merely wishful thinking In this book leading thinkers such as Steve McConnell Barry Boehm and Barbara Kitchenham offer essays that uncover the truth and

unmask myths commonly held among the software development community Their insights may surprise you Are some programmers really ten times more productive than others Does writing tests first help you develop better code faster Can code metrics predict the number of bugs in a piece of software Do design patterns actually make better software What effect does personality have on pair programming What matters more how far apart people are geographically or how far apart they are in the org chart Contributors include Jorge Aranda Tom Ball Victor R Basili Andrew Begel Christian Bird Barry Boehm Marcelo Cataldo Steven Clarke Jason Cohen Robert DeLine Madeline Diep Hakan Erdogmus Michael Godfrey Mark Guzdial Jo E Hannay Ahmed E Hassan Israel Herraiz Kim Sebastian Herzig Cory Kapser Barbara Kitchenham Andrew Ko Lucas Layman Steve McConnell Tim Menzies Gail Murphy Nachi Nagappan Thomas J Ostrand Dewayne Perry Marian Petre Lutz Prechelt Rahul Premraj Forrest Shull Beth Simon Diomidis Spinellis Neil Thomas Walter Tichy Burak Turhan Elaine J Weyuker Michele A Whitecraft Laurie Williams Wendy M Williams Andreas Zeller Thomas Zimmermann

**Product-Focused Software Process Improvement** Andreas Jedlitschka, Outi Salo, 2008-06-17 On behalf of the PROFES Organizing Committee we are proud to present to you the proceedings of the 9th International Conference on Product Focused Software Process Improvement PROFES 2008 held in Frascati Monteporzio Catone Rome Italy Since 1999 PROFES has established itself as one of the recognized international process improvement conferences The main theme of PROFES is professional software process improvement SPI motivated by product and service quality needs Focussing on a product to be developed PROFES 2008 addressed both quality engineering and management topics including processes methods techniques tools organizations and enabling SPI Both solutions found in practice and the relevant research results from academia were presented Domains such as the automotive and mobile applications industry are growing rapidly resulting in a strong need for professional development and improvement Nowadays the majority of embedded software is developed in collaboration and distribution of embedded software development continues to increase Thus PROFES 2008 addressed different development modes roles in the value chain stakeholders viewpoints collaborative development as well as economic and quality aspects Embedded software development was included again as one of the themes Since the beginning of the series of PROFES conferences the purpose has been to bring to light the most recent findings and novel results in the area of process improvement and to stimulate discussion among researchers experienced professionals and technology providers from around the world



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## **Table of Contents Metrics And Models In Software Quality Engineering**

1. Understanding the eBook Metrics And Models In Software Quality Engineering
  - The Rise of Digital Reading Metrics And Models In Software Quality Engineering
  - Advantages of eBooks Over Traditional Books
2. Identifying Metrics And Models In Software Quality Engineering
  - Exploring Different Genres
  - Considering Fiction vs. Non-Fiction
  - Determining Your Reading Goals
3. Choosing the Right eBook Platform
  - Popular eBook Platforms
  - Features to Look for in an Metrics And Models In Software Quality Engineering
  - User-Friendly Interface
4. Exploring eBook Recommendations from Metrics And Models In Software Quality Engineering
  - Personalized Recommendations
  - Metrics And Models In Software Quality Engineering User Reviews and Ratings
  - Metrics And Models In Software Quality Engineering and Bestseller Lists

5. Accessing Metrics And Models In Software Quality Engineering Free and Paid eBooks
  - Metrics And Models In Software Quality Engineering Public Domain eBooks
  - Metrics And Models In Software Quality Engineering eBook Subscription Services
  - Metrics And Models In Software Quality Engineering Budget-Friendly Options
6. Navigating Metrics And Models In Software Quality Engineering eBook Formats
  - ePub, PDF, MOBI, and More
  - Metrics And Models In Software Quality Engineering Compatibility with Devices
  - Metrics And Models In Software Quality Engineering Enhanced eBook Features
7. Enhancing Your Reading Experience
  - Adjustable Fonts and Text Sizes of Metrics And Models In Software Quality Engineering
  - Highlighting and Note-Taking Metrics And Models In Software Quality Engineering
  - Interactive Elements Metrics And Models In Software Quality Engineering
8. Staying Engaged with Metrics And Models In Software Quality Engineering
  - Joining Online Reading Communities
  - Participating in Virtual Book Clubs
  - Following Authors and Publishers Metrics And Models In Software Quality Engineering
9. Balancing eBooks and Physical Books Metrics And Models In Software Quality Engineering
  - Benefits of a Digital Library
  - Creating a Diverse Reading Collection Metrics And Models In Software Quality Engineering
10. Overcoming Reading Challenges
  - Dealing with Digital Eye Strain
  - Minimizing Distractions
  - Managing Screen Time
11. Cultivating a Reading Routine Metrics And Models In Software Quality Engineering
  - Setting Reading Goals Metrics And Models In Software Quality Engineering
  - Carving Out Dedicated Reading Time
12. Sourcing Reliable Information of Metrics And Models In Software Quality Engineering
  - Fact-Checking eBook Content of Metrics And Models In Software Quality Engineering
  - Distinguishing Credible Sources
13. Promoting Lifelong Learning

- Utilizing eBooks for Skill Development
- Exploring Educational eBooks

### 14. Embracing eBook Trends

- Integration of Multimedia Elements
- Interactive and Gamified eBooks

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