

Platinum Rule

VS

Golden Rule

Understand and respect others' preferences.

Do unto others as you would have them do unto you.

Flexible, adjusts to each individual.

Uniform, applied the same to everyone.

Everyone has different preferences.

Everyone wants to be treated the same way.

Cross-cultural communication, diverse teams.

Common situations, building basic relationships.

More effective, builds rapport.

Easy to understand, easy to implement.

Requires effort to understand others' preferences.

May not be effective in all situations.

Platinum Rule

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