

MASTERING THE

GENILE ART VERBAL SELF-DEFENSE

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SUZETTE HADEN ELGIN

<u>Mastering The Gentle Art Of Verbal Self Defense Audio</u> <u>Cassette</u>

C. Edward Wall

Mastering The Gentle Art Of Verbal Self Defense Audio Cassette:

Success with the Gentle Art of Verbal Self-defense Suzette Haden Elgin,1989 In this volume the author extends her remarkable self defense tactics against verbal abuse to the business world Using fully dramatized scenarios that make effective business communications as exciting and suspenseful as a novel she shows you how to quickly recognize verbal abuse gently defuse it and replace it with clear courteous effective communication The Gentle Art of Self-Defense for Business Borders Prentice Hall PTR, Suzette Haden Elgin, 1997-12 Successful communications strategies for business situations Cover Originally published as Success with the gentle art of verbal self defense Includes bibliographical references p 268 281 and index Words on Cassette, 2002 R R Bowker Publishing, 2002 Audio Video Review Digest, 1990

Self-defense Suzette Haden Elgin,1990 In this book the author shows you how her revolutionary system of language behavior can guide you to better health and help you overcome stress building hostility and develop strong social support networks defuse tension minimize conflict and increase peace of mind replace harmful negative thinking with healthful positive thinking perceive yourself as someone in control rather than as a victim In addition you ll discover several simple techniques to help you feel in control over painful symptoms You ll also see why your body s natural painkillers are more effective than any pain pill could be *Managing Time* Dian Walster,1993 A librarian s time is arguably his or her most valuable and scarce resource Using the process outlined here librarians can find both short and long term time management strategies that work best with their personalities and management styles Specific time problems encountered in various types of libraries are illustrated with examples and anecdotes and various strategies and techniques *The Publishers Weekly*, 1995

Media Review Digest C. Edward Wall, 1989 The Gentle Art of Verbal Self-defense Suzette Haden Elgin, 1980 Don t turn the other cheek and fume guietly know what to say when someone throws out the snide backhanded compliment subtle insult cruel criticism or outright verbal blow Inside these pages is an arsenal of tools for fending off that attack and neutralizing the harm spiteful words inflict Learn to identify modes of verbal assault such as laying blame and to recognize when someone is about to launch a linguistic strike and the motivation behind it Sample scripts prevent you from getting tongue tied and a progress journal helps you use voice and body language for maximum effect Find out how to handle the eight most common types of verbal violence and redirect and defuse potential verbal confrontations so skillfully that they rarely happen Special suggestions are included for college students men and women and for handling emergency situations such as an angry crowd Discover ,1987 Ms. Magazine Gloria Steinem, Robin Morgan, Joanne Edgar, Patricia Theresa Carbine, Nina Finkelstein, Letty Cottin Pogrebin, 1987 The Gentle Art of Verbal Self Defense at Work Suzette Haden Elgin, 1999-12-01 For some employees verbal abuse can be the everyday language of doing business Defending yourself from these verbal abusers calmly professionally and successfully can be crucial to your on the job success Nationally recognized

linguistics expert and author Suzette Haden Elgin applies her acclaimed techniques for combating verbal attacks to common workplace situations Powerful yet unthreatening her proven strategies will help you recognize and defend yourself from verbal abuse everything from casual obscenities and racist or sexist language to sarcasm cutting jokes and subtle put downs Richly illustrated with fully dramatizes scenarios and real world examples Dr Elgin's communication techniques will help you instantly take control of any verbal confrontation You ll also learn how to avoid malpractice of the mouth and sexual harassment communicate sensitively and clearly with non native English speakers and project a strong straightforward and trustworthy image You ll find tips for handling sensitive issues via email and voice mail advice on meeting the communication challenges that face home based and virtual businesses and plenty of workouts placed throughout the book to give you valuable opportunities to practice your new skills The Gentle Art of Verbal Self Defense at Work is your roadmap through the potentially career threatening minefields of workplace communication Forthcoming Books Rose Arny,1997

Bibliographic Guide to Psychology New York Public Library. Research Libraries,1990 Paperbound Books in Print ,1991 **Staying Well with the Gentle Art of Verbal Self-defense** Haden Elgin Suzette,1997 More on the Gentle Art of Verbal Self-defense Suzette Haden Elgin,1983 Since its debut the Gental Art series has sold over 600 000 copies More on the Gentle Art of Verbal Self Defense presents the key tactics and skills for controlling language behavior in one s personal and professional life A helpful manual showing how to neutralize verbal attacks and get positive responses this bestselling book is proof that Dr Elgin s techniques work Index

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