

**THE REINVENTING
GOVERNMENT
WORKBOOK**

*INTRODUCING FRONTLINE
EMPLOYEES TO REINVENTION*

BY DAVID OSBORNE
AND VICTOR COLÓN RIVERA

BASED ON THE BOOK
REINVENTING GOVERNMENT
BY DAVID OSBORNE &
TED GABLER

Reinventing Government Facilitators Guide Introducing Frontline Employees To Reinvention

Robin Osborne



Reinventing Government Facilitators Guide Introducing Frontline Employees To Reinvention:

The Reinventing Government Facilitator's Guide David Osborne, Victor Colon Rivera, 1998-07-17 From David Osborne the best selling author of *Reinventing Government* and Victor Colon Rivera comes the training material you need to implement reform and renewal in government Since the publication of *Reinventing government* readers have sought hands on materials for implementing the revolutionary concepts of this book in their own organizations In the *Reinventing Government Workbook and Facilitator Guide* David Osborne and Victor Colon Rivera give you the tools you need to effectively apply the principles behind the reinvention revolution that is changing the way government works The *Facilitators Guide* offers detailed step by step instructions on making the training experience rewarding and memorable It provides The groundwork for understanding and preparing for the *Reinventing Government Workshop* and using the workbook Suggestions in checklist format to help promote the workshop and foster communication with decision makers and potential participants A checklist of ideas suggestions and items needed to run a successful workshop Information in a step by step recipe format to assist you in introducing the workshop managing the group and running each of the four modules Additional exercises and overheads designed for longer formatted workshops or courses Reproducible masters that correspond to all overheads The user friendly workbook brings the principles of *Reinventing Government* to life helps participants apply the principles and inspires improved performance It offers A guide to developing innovative and better ways of conducting public business Tools and techniques to increase the effectiveness of your organization Examples of successful governments that are reinventing themselves today Designed for use in federal state and local government the workshop material includes exercises brain teasers and discussion items to create an interactive involving learning environment It also gives you the flexibility to run a one day two day or longer workshop

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Books In Print 2004-2005 Ed Bowker Staff, Staff Bowker, Ed, 2004 *The Reinventing Government Facilitator's Guide* Robin Osborne, 1998-07-03

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