



Testimony

Before the Subcommittee on National Security, Veterans Affairs, and International Relations, Committee on Government Reform, House of Representatives

For Release on Delivery at 10:00 a.m., EST Wednesday, March 7, 2001

MAJOR MANAGEMENT CHALLENGES AND PROGRAM RISKS

Departments of Defense, State, and Veterans Affairs

Statement of David M. Walker Comptroller General of the United States





Major Management Challenges And Government Risks A Governmentwide Perspective

United States. Congress. House.
Committee on Government Reform.
Subcommittee on Government
Management, Information, and
Technology

Major Management Challenges And Government Risks A Governmentwide Perspective:

Major Management Challenges and Program Risks United States. General Accounting Office, 1999 Maior Management Challenges and Government Risks Victor S. Rezendes, 2003-07 In its 2001 Governmentwide Perspective the General Accounting Office GAO identified operational challenges such as the continuing need to implement management reforms and discussed the need to address human capital and other strategic challenges particularly the longer term budget outlook The information that GAO presents in this report is intended to help sustain congressional attention in addressing the challenges government faces in doing business in the 21st century This report is part of a special series of reports on governmentwide and agency specific issues <u>Information Resources Management United States.</u> General Accounting Office, 2002 The events of September 11 and the subsequent anthrax attacks demonstrated the importance of accurate timely information and the time for strong leadership in integrating and managing this information government agencies As agencies have struggled with issues intelligence gathering information sharing and dissemination security and information technology IT it has become increasingly apparent our government needs to better assess from a strategic standpoint aspects of how it handles information Homeland Security Preparedness and Information Systems: Strategies for Managing Public Policy Reddick, Christopher G., 2009-09-30 This book examines the impact of Homeland Security Information Systems HSIS on government discussing technologies used in a national effort to prevent and respond to terrorist attacks and emergencies such as natural disasters Provided by publisher A Model of Strategic Human Capital Management David M. Walker, 2002-07 Intended to help Federal agency leaders better manage their organizations most important asset their people Federal agencies that acquire develop and retain high performing employees with the appropriate skills and competencies are better able to respond to the needs of the public on a daily basis and in times of crisis This model is designed to help agency leaders effectively use their people or human capital and determine how well they integrate human capital considerations into daily decision making and planning The model highlights the importance of a sustained commitment by agency leaders to maximize the value of their agencies human capital and manage related risks A Model of Strategic Human Capital Management United States. General Accounting Office, 2002 **Human capital building** the information technology workforce to achieve results ,2001 Human capital attracting and retaining a highquality information technology workforce, 2001 Federal Chief Information Officers United States. Government Accountability Office,2004 Federal Acquisition United States. Congress. House. Committee on Government Reform. Subcommittee on Government Management, Information, and Technology, 2001 *Vulnerabilities to Waste, Fraud, and Abuse United States.* Congress. House. Committee on Government Reform. Subcommittee on National Security, Veterans Affairs, and International Relations, 2001 **Indexes for Abstracts of Reports and Testimony** ,1999 **All the Facts** James W. Cortada, 2016-03-16 All the Facts presents a history of the role of information in the United States since 1870 when the

nation began a nearly 150 year period of economic prosperity and technological and scientific transformations James Cortada argues that citizens and their institutions used information extensively as tools to augment their work and private lives and that they used facts to help shape how the nation evolved during these fourteen decades He argues that information s role has long been a critical component of the work play culture and values of this nation and no more so than during the twentieth century when its function in society expanded dramatically While elements of this story have been examined by thousands of scholars such as the role of radio newspapers books computers and the Internet about such institutions as education big business expanded roles of governments from town administration to the state house from agriculture to the services and information industries All the Facts looks at all of these elements holistically providing a deeper insight into the way the United States evolved over time An introduction and 11 chapters describe what this information ecosystem looked like how it evolved and how it was used For another vast layer of information about this subject the reader is directed to the detailed bibliographic essay in the back of this book It includes a narrative history case studies in the form of sidebars and stories illustrating key points Readers will find for example the story of how the US postal system helped create today s information society along with everything from books and newspapers to TV computers and the Internet The build up to what many today call the Information Age took a long time to achieve and continues to build momentum The implications for the world and not just for the United States are as profound as any mega trend one could identify in the history of humankind All the Facts presents this development thoroughly in an easy to digest format that any lover of history technology or the history of information and business will enjoy **The Federal Workforce** United States. Congress. Senate. Committee on Governmental Affairs. Subcommittee on International Security, Proliferation, and Federal Services, 2003 **Quality** Management at the Federal Level United States. Congress. Senate. Committee on Governmental Affairs. Subcommittee on Oversight of Government Management, Restructuring, and the District of Columbia, 2000 The Art of Governance Patricia W. Ingraham, Laurence E. Lynn [r., 2004-11-17 Public administration has evolved into an extraordinarily complex form of governance employing traditional bureaucracy quasi government public organizations and collaborative networks of nongovernmental organizations Analyzing and improving government performance a matter of increasing concern to citizens elected officials and managers of the organizations themselves has in turn become a much more fraught undertaking Understanding the new complexities calls for new research approaches The Art of Governance presents a fresh palette of research based on a new framework of governance that was first developed by coeditor Laurence E Lynn Jr with Carolyn J Heinrich and Carolyn J Hill in their book Improving Governance A New Logic for Empirical Research That book identified how the relationships among citizens legislatures executive and organizational structures and stakeholders interact in order to better diagnose and solve problems in public management This volume takes that relational concept into new realms of conceptualization and application as it links alternative institutional and administrative structures to program performance in

different policy areas and levels of government Collectively the contributors begin to paint a new picture of how management matters throughout the policy process They illuminate how at different levels of an organization leadership and management vary and explore both the significance of structural systems and the importance of alternative organizational forms for the implementation of public policies The Art of Governance shows that effective governance is much more complex than paint by number But if the variety of forms and models of governance are analyzed using advanced theories models methods and data important lessons can be applied that can lead us to more successful institutions *Human capital key principles for effective strategic workforce planning.*, **Opportunities for Oversight of Taxpayer Funds** United States. General Accounting Office,2003 <u>VA IT Infrastructure Reorganization and the Role of the CIO</u> United States. Congress. House. Committee on Veterans' Affairs,2006 *Management Challenges* United States. General Accounting Office,1999

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