

PERFORMANCE THROUGH LEARNING

KNOWLEDGE MANAGEMENT
IN PRACTICE



CAROL GORELICK NICK MILTON KURT APRIL

<u>Performance Through Learning Knowledge Management</u> <u>In Practice</u>

David Parsons

Performance Through Learning Knowledge Management In Practice:

Performance Through Learning Kurt April, Nick Milton, Ph.D., Carol Gorelick, 2012-06-25 Performance Through Learning is a practical guide to the key issues surrounding knowledge management from a human resource perspective and provides incisive insights into developing a strategy linked to organizational learning The authors present a framework and model that practitioners within organizations can adapt to increase performance through learning using knowledge management tools The book is divided into two parts and includes An overview of theory Case studies and practitioner stories from a range of KM initiatives Tools and techniques for implementing an effective KM strategy Written by a respected international author team the book provides an understanding of the theory that supports knowledge management in the current business environment Drawing upon real life examples across a variety of organizational settings from large global financial and professional services firms to multinational oil and mining companies to a small charity in the voluntary sector

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Knowledge Management Irma Becerra-Fernandez, This book serves as a complete introduction to the subject of Knowledge Management KM and incorporates technical as well as social aspects concepts as well as practical examples and traditional KM approaches as well as emerging topics Knowledge Management Systems and Processes enhances the conventional exposition of KM with an in depth discussion of the technologies used to facilitate the management of knowledge in large and small organizations This includes a complete description of the theory and applications of the various techniques and technologies currently in use to manage organizational knowledge The discussion of technology is at a level appropriate for the typical business administration graduate student or corporate manager Special features Includes case studies of actual implementations of KM systems including details such as system architecture Contains numerous vignettes describing practical applications of KM initiatives at leading firms and governmental organizations Provides a balanced view of knowledge management while incorporating benefits and controversial issues and both technology and social aspects Extremely current making extensive use of latest developments in and examples from the field of KM Written by two

Age Mejiuni, Olutoyin,Cranton, Patricia,Táíwò, Olúfémi,2015-04-30 In the twenty first century learning and the definition of education is changing New digital online and social tools have the ability to transform the classroom and engage learners like never before In the midst of this technological revolution it is crucial for educators and administrators to be able to gauge the impact of digital tools on learners in a variety of settings Measuring and Analyzing Informal Learning in the Digital Age addresses the need for educators administrators and professionals across industries to be more attentive to the learning process outside of a traditional classroom setting As online learning and MOOCs in particular become more mainstream tracking informal learning becomes difficult despite the necessity of feedback and measurement in non formal learning environments Investigating some of the primary technologies being used in educational settings and how a less structured and more open learning environment can effectively motivate students and non traditional learners this premier reference is a crucial source of information for educators administrators theorists and other professionals in the field of education

Employee-Generated Learning Kasper Spiro, Videhi Bhamidi, 2024-03-03 Developing learning materials has traditionally been a slow and costly process with updates being a constant challenge How can organizations counter this problem Most companies adopt a learning strategy where content is created by a centralized learning and development L D department with no input from existing employees This process is slow expensive and makes it impossible to keep content updated The solution is shifting content creation from a top down approach to a bottom up one allowing employees to share their knowledge across the business This approach is called Employee generated Learning Through it L D professionals have more time to focus on learning strategy and culture analytics ROI and addressing any knowledge gaps This book is a practical guide that explains what Employee generated Learning is the benefits of this approach and how to implement it It provides a framework for organizations of any size enriched by detailed how to s industry insights and case studies from companies that have successfully implemented this bottom up approach Employee Generated Learning covers the shift in learning trends from formal to informal learning and from theoretical learning to performance support It outlines the performance financial and productivity gains from kickstarting a knowledge sharing culture Most importantly it is a practical manual on implementing Employee generated Learning step by step The book is ideal for all learning professionals looking to upskill their workforce at pace capture the knowledge and experience of their staff and improve both individual and business **Professional Knowledge Management** Klaus-Dieter Althoff, 2005-12-19 This book constitutes the performance thoroughly refereed post proceedings of the Third Conference on Professional Knowledge Management Experiences and Visions WM 2005 held in Kaiserslautern Germany in April 2005 The 82 revised papers presented were carefully reviewed and selected from the best contributions to the 15 workshops of the conference Coverage includes intelligent office appliances learning software organizations learner oriented knowledge management and KM oriented e learning **Proceedings of**

the 14th European Conference on Knowledge Management Brigita Janiūnaitė, Asta Pundziene, Monika Petraite, 2013-01-09 The University of Jyvaskyla is proud to welcome the 12th edition of the European Conference in Cyber Warfare to Jyvaskyla We intend to make this event as enjoyable as possible both on scientific and human aspects As in previous years ECCWS will address elements of both theory and practice of all aspects of Information Warfare and Security and offers an opportunity for academics practitioners and consultants involved in these areas to come together and exchange ideas We also wish to attract operational papers dealing with the critical issue that the modern world has to face regarding the evolution of cyberwarfare capabilities development by nation states The programme for the event promises an extensive range of peer reviewed papers networking opportunities and presentations from leaders in the field ICICKM2008-5th International Conference on Intellectual Capital, Knowledge Management and Organisational Learning Dr Kevin O Sullivan,

A Research Agenda for Event Management John Armbrecht, Erik Lundberg, Tommy D. Andersson, 2019 This book explores and expands upon the core topics in the current academic debate within event management research Emerging areas and innovative methodologies are organised into three themes Events in Society Event Consumers and the Event Organization Knowledge Management for Services, Operations and Manufacturing Tom Young, 2008-01-31 Defines the models and techniques for Knowledge Management KM within environments with a distinct start and finish to the activity for example the learn before during and after model This book focuses on environments where activity and learning are ongoing and a different approach to KM has to be taken **Driving Performance through Learning** Andy Lancaster, 2019-11-03 HIGHLY COMMENDED Business Book Awards 2020 HR Management Category Deliver learning in the flow of work to optimize your L D activities improving performance of individuals and the overall business Learning and Development L D professionals are uniquely placed in an organization to improve both individual employee performance as well as the overall performance of the business To maximise the impact of learning activities must be aligned with the goals of the organization and delivered in the flow of work so that performance improvement is continuous. The course can no longer be the default learning option and creative workplace solutions are now vital Driving Performance through Learning shows L D professionals how to identify business needs and leverage learning that drives performance improvement to enable an organization to achieve its objectives Beginning with an exploration of the fast changing organizational learning landscape Driving Performance through Learning covers everything from how to diagnose needs through performance consulting conversations using data and metrics and tracking impact to designing agile solutions by leveraging technology facilitating social collaboration and vibrant learning communities There is also expert guidance on curating content embedding coaching valuing mistakes and adopting a more self directed learning approach This book also defines the key characteristics of the new learning organization and the emerging roles of the future focussed L D team and whether these new responsibilities should be developed in house or outsourced This is an essential handbook for all L D professionals seeking to transform

workplace learning and drive organizational performance 13th International Conference on Intellectual Capital Knowledge Management & Organisational Learning, The British National Bibliography Arthur James Wells, 2007

Refining Current Practices in Mobile and Blended Learning David Parsons,2012 This book provides perspectives on new approaches to learning theory and practice in increasingly mobile immersive environments offering both theory and practice Provided by publisher **Cross-Cultural Perspectives on Knowledge Management** David Pauleen,2007 A collection of articles examining the relationship between knowledge management and culture demonstrating how perspectives contexts and processes in the communication of knowledge vary across cultures **Symposium**,2008

Principles of Knowledge Management Eliezer Geisler, Nilmini Wickramasinghe, 2015-03-26 This text provides a comprehensive introduction to the new field of knowledge management It approaches the subject from a management rather than a highly technical point of view and provides students with a state of the art survey of KM and its implementation in diverse organizations. The text covers the nature of knowledge tacit and explicit the origins and units of organizational knowledge and the evolution of knowledge management in contemporary society. It explores the implementation and utilization of knowledge management systems and how to measure their impact outputs and benefits. The book includes a variety of original case studies that illustrate specific situations in which the absence or existence of knowledge management systems has been crucial to the organization's actions. Charts and figures throughout help clarify more complex phenomena and classifications and each chapter includes review questions and a comprehensive index. **Information Technologies in Human Resource Development*, 2002 **Knowledge Management*, 2008-01-01 This is the defining reference source for all theories concepts and methodologies within the KM discipline It includes chapters on Implementing KM in Organizations KM Systems Acceptance KM Communication Knowledge Representation Knowledge Sharing KM Success Models Knowledge Ontology and Operational KM and provides libraries with the defining reference to the field Provided by publisher

Information Resources Management, 2010-01-01 This work is a comprehensive four volume reference addressing major issues trends and areas for advancement in information management research containing chapters investigating human factors in IT management as well as IT governance outsourcing and diffusion Provided by publisher

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