# OUTPUT MEASURES

for Public Libraries

Second edition



A Manual of Standardized Procedures

Prepared for the Public Library Development Program by

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**CH Cherryholmes** 

Output Measures for Public Libraries: a Manual of Standardized Procedures Douglas Zweizig, Eleanor Jo Rodger, 1985 Output Measures for Public Libraries ,1987 Output Measures for Public Libraries Nancy A. Van House, Public Library Association. New Standards Task Force, 1987 The output measures defined in this manual address aspects of service such as library use materials use materials availability document delivery reference services and programme attendance Methods for obtaining accurate data are described in detail and blank worksheets and tally logs are given where appropriate to assist in collecting and manipulating data Children & Libraries Virginia A. Walter, 2001 A call to action for libraries serving children Honouring the accomplishments of children's services pioneers of the past Virginia Walter evaluates the current situation and envisions futures where children technology and libraries intersect **Output Measures for Public** Library Service to Children Virginia A. Walter, Association for Library Service to Children, Public Library Association, 1992 This manual has been designed as a practical guide to quantifying and measuring the results or outputs of public library service to children The basic output measures presented are tailored to reflect library services to children defined as persons 14 years old and younger and their care givers Six categories of measures are presented 1 library use children's library visits per child building use by children and furniture equipment use by children 2 materials use circulation of children s materials per child in library use of children's materials per child and turnover rate of children's materials 3 materials availability children's fill rate homework fill rate and picture book fill rate 4 information services children's information transactions per child and chldren's information transaction completion rate 5 programming children's program attendance per child and 6 community relations class visit rate child care center contact rate and annual number of community contacts The first of three parts of the manual provides an overview of measurement and evaluation basic information about statistics and data collection and analysis and suggestions for managing the measurement effort in a particular library The second part presents each output measure in detail including the data elements needed and instructions for calculating the measure The third part presents some techniques for collecting more subjective data such as focus groups and user surveys that may help to understand and interpret the quantitative output measure data Copies of all of the blank forms needed are appended 4 Five Steps of Outcome-Based Planning and Evaluation for Public Libraries Melissa Gross, Cindy references BBM Mediavilla, Virginia A. Walter, 2016-01-13 Featuring plentiful examples of how to proceed through each phase of the OBPE model this book boils down planning and evaluation into an approachable easy to understand process for public librarians Wisconsin Public Library Standards Wisconsin. Division for Library Services, 1987 library managers and grant writers Library Users and Reference Services Linda S Katz, 2013-05-13 This useful book helps reference librarians understand

Library Users and Reference Services Linda S Katz,2013-05-13 This useful book helps reference librarians understand the information seeking needs and behaviors of the diverse groups of people in the communities they serve With the increasing diversity of the American population librarians striving to plan and deliver excellent reference services must

enhance their understanding of how best to assist many types of individuals and groups from children to the elderly Library Users and Reference Services provides much needed help in this area delivering strategies and methods to aid readers in their quest for increasingly effective service for all members of the communities in which they work Library Users and Reference Services is divided into four sections of chapters which cover a broad range of topics to assist readers in planning and delivering appropriate services Section One explores customer service economics of information and marketing as key concepts useful in studying information needs of specific groups in the population Section Two focuses on scholars and students in three broad academic disciplines science humanities and social sciences Section Three covers groups with special characteristics such as age economic standing gender or profession Section Four discusses evaluation and provides guidance in the use of the most widely accepted measures for assessing reference effectiveness. The book s final chapter explores redesigning reference services for the future providing a glimpse of how such services may change Library Users and Reference Services is a practical guide to help readers understand the many issues related to serving diverse populations in a community Reference librarians and graduate library school students and faculty will learn more effective ways to help a heterogeneous public with the help of this new book The American Public Library Handbook Guy A. Marco, 2011-11-29 A detailed reference work that documents every aspect of the American public library experience through topical entries statistics biographies and profiles The American Public Library Handbook is the first reference work to focus on all aspects of the American public library experience providing a topical perspective through comprehensive essays and biographical information on important public librarians Based upon the author's own notes and extensive experience as well as library periodicals library reference books monographs textbooks Internet sources and correspondence with individual libraries this book comprises nearly 1 000 entries addressing all aspects of public library service Each topical essay considers terminology of the area covered its historical context and current concerns and issues Biographies highlight the philosophical perspective of the individuals covered while entries on specific libraries present timely data and interesting facts about each facility This unique handbook also offers up to date statistics historical highlights and information about programs and events of individual libraries **Libraries and Librarianship** George Sylvan Bobinski, 2007 In George Bobinski s sixty year career as a library professional 1945 2005 libraries underwent massive changes and epochal advancements In this important work Bobinski summarizes the major trends and events that have transformed the library world and the profession of librarianship into what it is today Libraries and Librarianship begins with a historical review of the core of librarianship focusing on the information formats available in or through libraries the organization of library information sources changes in reference service trends in library management and the all embracing impact of technology on libraries Bobinski also addresses library types and the growth of library cooperation and resource sharing the spread of collaboration through library systems consortia and networks federal funding library philanthropy and the important role of the Council on Library and Information

Resources since its establishment in 1956 the growth and activities of professional library associations the shifting roles of gender and ethnicity and the changes in library buildings Furthermore a list of eminent individuals who had the greatest impact on the field during this period and influenced the dramatic changes that have taken place in library and information science education is included Concluding with a discussion of the major developments in the field and providing a look into what the future might hold for libraries this book will be embraced by library students practitioners and professors alike

Libraries in the Information Age Denise K. Fourie, Nancy E. Loe, 2016-05-23 The book Library Media Connection cited as something all librarians need to have on their shelves is now thoroughly revised for today s 21st century library environment Covering both technology and library practices the title has been a go to text for librarians and library school students since 2002 Since the second edition of this must have book was published in late 2009 libraries have undergone profound changes primarily linked to advances in technology We ve seen the debut of RDA the release of new Pew Research library and Internet use data and the establishment of digital repositories community MakerSpaces and community reads programs Of course libraries have also been affected by the expanding use of social media This thoroughly updated title addresses all these changes and more bringing you up to date on the monumental shifts impacting librarianship The book is designed to introduce LIS students to the profession preparing them to enter an exciting and evolving world It clarifies the changing roles and responsibilities of library professionals new paradigms for evaluating information and characteristics and functions of today's library personnel Among other subjects chapters cover preparing materials for use circulation reference services ethics in the information age Internet trends and job search basics References websites and publications at the end of every chapter point to further resources and appendices supply information such as policies the library bill of rights and the Freedom to Read statement A Chronology of Librarianship, 1960-2000 Jeffrey M. Wilhite, 2009-07-01 A Chronology of Librarianship 1960 2000 continues the work of Josephine Smith in her original Chronology of Librarianship Scarecrow 1968 It updates and completes her work up to 2000 paying special attention to the progress made on technological and international fronts that have significantly altered the role and function of the librarian especially the rise of the internet in the 1990s The ramifications of this new level of global connectedness and of the new role of the librarian are of primary concern for author Jeffrey M Wilhite This book covers all areas of library literature that inform the history of librarianship and ranges over multiple continents Its broad scope lends itself to wide use by scholars and students of library history and library literature The chronology is presented in a dictionary format and separated into decades It is complemented by a Enrichment Lowell A. Martin, 2003 Overviews the notable events and comprehensive bibliography and name index underlying trends that either furthered or deterred the growth of the institution For each of six periods during the century summarizes the social cultural and political characteristics then reviews the broad thrust of library service and details notable professional developments The introduction provides the 19th century background Annotation copyrighted by Book

News Inc Portland OR Administration of the Small Public Library Darlene E. Weingand, 2001 Integrates principles of public library management with a marketing approach to library service Offers solutions for administrators faced with the challenge of hiring and training staffing amidst economic pressures social change and technological developments

**Starting, Managing and Promoting the Small Library** Robert Berk,2016-07-22 A guide to the establishment of the library which covers materials acquisition the organization and usage of the library s collection to provide a variety of services and the use of automation This book aims to instruct the librarian on managing the small library effectively

International Encyclopedia of Information and Library Science John Feather, Paul Sturges, 2003-09-02 This eagerly awaited new edition has been fully revised and updated to take full account of the many and radical changes which have taken place since the Encyclopedia was originally conceived Managing and Analyzing Your Collection Carol A. Doll, Pamela Petrick Barron, 2001-12-31 Calculations and formulas are presented to help librarians gather statistics for analysis and management of the collection Using measures of timeliness relevancy use percentages user profiles and comparisons librarians can determine in quantitative ways the quality of a library s collection Step by step directions show how to analyze data produced by automated systems conduct random sampling evaluate all types of information formats and estimate the cost of updating the collection Doll teaches in the Graduate School of Library and Information Science at Wayne University Barron teaches in the Department of Library and Information Studies at the University of North Carolina There is no subject index Annotation copyrighted by Book News Inc Portland OR Library Performance and Service Competition Larry Nash White, 2014-01-23 A practice driven and proven resource for library administrators of all types of libraries The work describes how the library can identify the service environment factors impacting customers strategic needs identify library competitors strategic abilities and service environment impacts and use the combined results to develop proactive competitive responses that drive the service environment instead of reacting to the service environment These strategic competitive responses would allow the library to increase the value of its service impact and effectiveness while increasing customer appreciation and the libraries advantage in the competitive service environment Written by a highly knowledgeable practitioner from the library field Experience of the author library and for profit management experience provides a hybrid blended view of library competition and management responses from both the library and for profit management worlds Written to applicable to all types of libraries **Operational Costs in Acquisitions** James R. Coffey, 2020-06-04 This book first published in 1991 examines the actual costs of operating an acquisitions department Acquisitions and business librarians have written eight highly practical chapters that will allow you to see beyond the obvious materials budget to the hidden but often enormous internal expenditures involved in the daily operation of your acquisitions department These experts discuss the costs involved in pre-order searching managing exceptions to the work flow implementing an integrated online system automating serials acquisitions supporting personnel interviewing and hiring training performance mistakes

absenteeism staff development performing public relations extra services requested by faculty and patrons organizing payment operations and processing invoices Each chapter in addition to identifying the costs illustrates what happens to make costs expand and proposes suggestions for controlling the costs Access Services in Libraries Gregg Sapp,2019-12-05 This book first published in 1992 establishes a theoretical base for access services while also suggesting connections between theory and practice It provides fresh thinking that re examines previous writings in this area presents new experimental designs and results creates contemporary organizational solutions and adopts innovative techniques for increasing users access to library materials within constrained budgets Access services librarians circulation department librarians and library managers especially those who are considering a reorganization that will include access services will benefit from the philosophical and theoretical articles as well as practical advice on the design delivery and evaluation of responsive library services Chapters in this invaluable book fill the gap in the literature about access services including theoretical descriptions of access services current developing trends in access services the historical development of the access services concept practical studies related to common access services issues and projections of future challenges

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