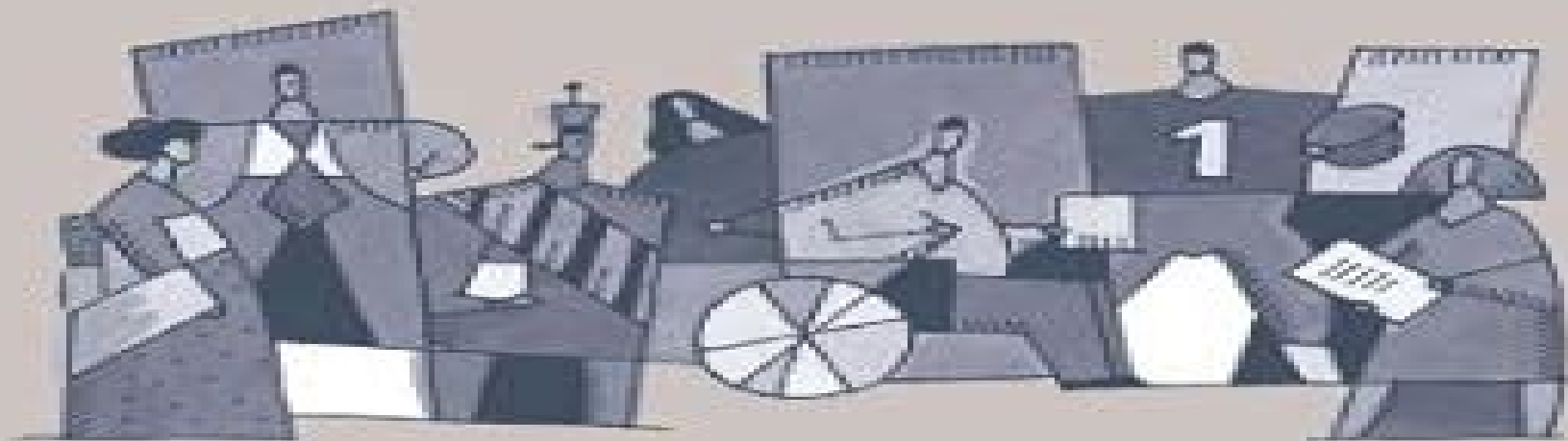


SHARING EXPERTISE

Beyond Knowledge Management



Edited by Mark Ackerman,
Volkmar Pipek, and Volker Wulf

Sharing Expertise Beyond Knowledge Management

Claire McInerney, Michael E.D. Koenig



Sharing Expertise Beyond Knowledge Management:

Sharing Expertise Mark S. Ackerman, Volkmar Pipek, Volker Wulf, 2003 The field of knowledge management focuses on how organizations can most effectively store manage retrieve and enlarge their intellectual properties The repository view of knowledge management emphasizes the gathering providing and filtering of explicit knowledge The information in a repository has the advantage of being easily transferable and reusable But it is not easy to use decontextualized information and users often need access to human experts This book describes a more recent approach to knowledge management which the authors call expertise sharing Expertise sharing emphasizes the human aspects cognitive social cultural and organizational of knowledge management in addition to information storage and retrieval Rather than focusing on the management level of an organization expertise sharing focuses on the self organized activities of the organization s members The book addresses the concerns of both researchers and practitioners describing current literature and research as well as offering information on implementing systems It consists of three parts an introduction to knowledge sharing in large organizations empirical studies of expertise sharing in different types of settings and detailed descriptions of computer systems that can route queries assemble people and work and augment naturally occurring social networks within organizations

Logic Versus Approximation Wolfgang Lenski (Ed), 2004-10-27 Nowadays knowledge based systems research and development essentially employs two paradigms of reasoning There are on the one hand the logic based approaches where logic is to be understood in a rather broad sense usually these approaches are used in symbolic domains where numerical calculations are not the core challenge On the other hand we find approximation oriented reasoning methods of these kinds are mainly applied in numerical domains where approximation is part of the scientific methodology itself However from an abstract level all these approaches do focus on similar topics and arise on various levels such as problem modeling inference and problem solving techniques algorithms and mathematical methods mathematical relations between discrete and continuous properties and are integrated in tools and applications In accordance with the unifying vision and research interest of Michael M Richter and in correspondence to his scientific work this book presents 13 revised full papers advocating the integration of logic based and approximation oriented approaches in knowledge processing

New Research on Knowledge Management Models and Methods Huei Tse Hou, 2012-03-23 Due to the development of mobile and Web 2.0 technology knowledge transfer storage and retrieval have become much more rapid In recent years there have been more and more new and interesting findings in the research field of knowledge management This book aims to introduce readers to the recent research topics it is titled New Research on Knowledge Management Models and Methods and includes 19 chapters Its focus is on the exploration of methods and models covering the innovations of all knowledge management models and methods as well as deeper discussion It is expected that this book provides relevant information about new research trends in comprehensive and novel knowledge management studies and that it serves as an important

resource for researchers teachers and students and for the development of practices in the knowledge management field

ECSCW 2007 Liam J. Bannon, Ina Wagner, Carl Gutwin, Richard H.R. Harper, Kjeld Schmidt, 2007-09-20 The emergence and widespread use of personal computers and network technologies have seen the development of interest in the use of computers to support cooperative work This volume presents the proceedings of the tenth European conference on Computer Supported Cooperative Work CSCW This is a multidisciplinary area that embraces the development of new technologies grounded in actual cooperative practices These proceedings contain a collection of papers addressing novel interaction technologies for CSCW systems new models and architectures for groupware systems studies of communication and coordination among mobile actors studies of cooperative work in complex settings studies of groupware systems in actual use in real world settings and theories and techniques to support the development of cooperative applications The papers present emerging technologies alongside new methods and approaches to the development of this important class of applications

Knowledge Management (KM) Processes in Organizations Claire McInerney, Michael E.D. Koenig, 2022-06-01 Knowledge Management KM is an effort to increase useful knowledge in the organization It is a natural outgrowth of late twentieth century movements to make organizational management and operations more effective of higher quality and more responsive to constituents in a rapidly changing global environment This document traces the evolution of KM in organizations summarizing the most influential research and literature in the field It also presents an overview of selected common and current practices in knowledge management including the relationship between knowledge management and decision making with the intention of making a case for KM as a series of processes and not necessarily a manipulation of things The final section highlights the use of social networking and commonly adopted Web applications to increase the value of social capital and to connect practitioners with clients and colleagues Table of Contents Introduction Background Bibliographic Analysis Theorizing Knowledge in Organizations Conceptualizing Knowledge Emergence Knowledge Acts Knowledge Management in Practice Knowledge Management Issues Knowledge Management and Decision Making Social Network Analysis and KM Implications for the Future Conclusion **Professional Knowledge Management** Klaus-Dieter

Althoff, Andreas Dengel, Ralph Bergmann, Markus Nick, Thomas Roth-Berghofer, 2005-12-15 This book constitutes the thoroughly refereed post proceedings of the Third Conference on Professional Knowledge Management Experiences and Visions WM 2005 held in Kaiserslautern Germany in April 2005 The 82 revised papers presented were carefully reviewed and selected from the best contributions to the 15 workshops of the conference Coverage includes intelligent office appliances learning software organizations learner oriented knowledge management and KM oriented e learning **QFINANCE**

Bloomsbury Publishing, 2014-11-20 QFINANCE The Ultimate Resource 5th edition is the first step reference for the finance professional or student of finance Its coverage and author quality reflect a fine blend of practitioner and academic expertise whilst providing the reader with a thorough education in the many facets of finance *ECSCW 2005* Hans Gellersen, Kjeld

Schmidt, Michel Beaudouin-Lafon, Wendy Mackay, 2006-01-26 The emergence and widespread use of personal computers and network technologies have seen the development of interest in the use of computers to support cooperative work. This volume presents the proceedings of the ninth European conference on Computer Supported Cooperative Work (CSCW). This is a multidisciplinary area that embraces the development of new technologies grounded in actual cooperative practices. These proceedings contain a collection of papers that reflect the variegated research activities in the field. The volume includes papers addressing novel interaction technologies for CSCW systems, new models and architectures for groupware systems, studies of communication and coordination among mobile actors, studies of cooperative work in complex settings, studies of groupware systems in actual use in real world settings, and theories and techniques to support the development of cooperative applications. The papers present emerging technologies alongside new methods and approaches to the development of this important class of applications. The work in this volume represents the best of the current research and practice within CSCW. The collection of papers presented here will appeal to researchers and practitioners alike as they combine an understanding of the nature of work with the possibility offered by new technologies. *Knowledge*

Management in Modern Organizations Jennex, Murray E., 2006-12-31 Knowledge management has been growing in importance and popularity as a research topic and business initiative. This book documents the key issues of knowledge management and serves as a useful resource for academicians, practitioners, researchers, and students. **Knowledge**

Management Irma Becerra-Fernandez, D. E. Leidner, Dorothy Leidner, 2014-12-18 This book serves as a complete introduction to the subject of Knowledge Management (KM) and incorporates technical as well as social aspects, concepts as well as practical examples, and traditional KM approaches as well as emerging topics. Knowledge Management Systems and Processes enhances the conventional exposition of KM with an in-depth discussion of the technologies used to facilitate the management of knowledge in large and small organizations. This includes a complete description of the theory and applications of the various techniques and technologies currently in use to manage organizational knowledge. The discussion of technology is at a level appropriate for the typical business administration graduate student or corporate manager. Special features include case studies of actual implementations of KM systems, including details such as system architecture. Contains numerous vignettes describing practical applications of KM initiatives at leading firms and governmental organizations. Provides a balanced view of knowledge management while incorporating benefits and controversial issues and both technology and social aspects. Extremely current, making extensive use of latest developments and examples from the field of KM. Written by two proficient and recognized researchers in the field of KM.

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