RETHINKING REFERENCE

IN ACADEMIC LIBRARIES

EDITED BY
ANNE GRODZINS LIPOW

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Rethinking Reference In Academic Libraries The Proceedings And Proceb

University of California, Berkeley. Library

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Rethinking Reference in Academic Libraries Louella Vine Wetherbee,Library Solutions Institute,1993

Rethinking Reference for Academic Libraries Carrie Forbes,Jennifer Bowers,2014-12-05 The rapid development of the Web and Web based technologies has led to an ongoing redefinition of reference services in academic libraries A growing diversity of users and the need and possibility for collaboration in delivering reference services bring additional pressures for change At the same time there are growing demands for libraries to show accountability and service value All of these trends have impacted the field and will continue to shape reference and research services And they have led to a need for increasingly specialized professional competencies and a literature to support them In order to reimagine reference service for twenty first century learning environments practitioners will need to understand several focal areas of emerging reference In particular collaboration with campus partners diverse student populations technological innovations the need for assessment and new professional competencies present new challenges and opportunities for creating a twenty first century learning environment Librarians must not only understand but also embrace these emerging reference practices This edited volume containing five sections and fourteen chapters reviews the current state of reference services in academic libraries with an emphasis on innovative developments and future trends The main theme that runs through the book is the urgent need for inventive imaginative and responsive reference and research services Through literature reviews and case studies this book provides professionals with a convenient compilation of timely issues and models at comparable institutions As academic libraries shift from functioning primarily as collections repositories to serving as key players in discovery and knowledge creation value added services such as reference are even more central to libraries and universities changing missions Rethinking reference in academic libraries : the proceedings and process of Library Solutions Institute no. 2, University of California, March 12-13, 1993, Duke University, June 4-6, 1993 Anne Grodzins Lipow,1993 *Reference Service Policies in ARL Libraries* ,1994 **Rethinking Reference in Academic Libraries** ,1993 **Streamlining Library Services** Richard M. Dougherty,2008-02-15 Despite technologies many basic library activities still lend themselves to analysis and improvement Author Richard Dougherty provides numerous examples and easy to apply tools and techniques that can be used to analyze what libraries are doing how they are doing it and how much time is required to do it These tools include block diagrams check sheets flow process charts work flow diagrams flow charts through put analysis self administered diary studies and work sampling techniques Specific examples from all areas of library operations are presented to illustrate how techniques can be applied to analyze what occurs at critical service areas Streamlining Library Services provides detailed information on how to diagnose problem areas using such tools as Pareto and fishbone charts use techniques such as brainstorming and focus groups organize a work flow study and build and present cost studies Special emphasis is placed on activities that should occur after the analysis is concluded including data analysis as well as reporting

study results and making recommendations to management and guidelines are provided for managers and staff as they strive to streamline activities The final two chapters should be of special interest to managers The first chapter is devoted to implementation issues and strategies that must be addressed as new workflows and services are introduced and the latter chapter focuses on organizational change issues and strategies for building staff support toward change *Restructuring Academic Libraries* Charles A. Schwartz,1997 Restructuring Academic Libraries Organizational Development in the Wake of Technological Change is a collection of nineteen essays and case studies about the challenges libraries face today It assesses a broad range of opportunities and achievements Technological Change and Bibliographic Instruction Nancy Mattoon Kline,1994 The Reference Realist in Library Academia Patricia Gebhard,1997-01-01 Part I examines direct assistance in the library Part II covers support for the reference desk such as alternative provisions of service and reference manuals In Part III collection activities instruction publications exhibits and other reference activities are explored Part IV takes a close look at departmental and library responsibilities *Library Instruction* Susan Deese-Roberts,Kathleen Keating,2000-09-15 Changing technologies and diversifying populations have meant a higher demand for library instruction at most academic libraries This book demonstrates how you can meet that demand by using peer tutors to support and enhance your library services Peer tutors can teach library patrons online search concepts and skills and how to use other specific research tools This practical step by step plan for developing and implementing a peer tutoring program can improve library services and make your job easier **Rethinking Reference and Instruction with Tablets** Rebecca K. Miller,Carolyn Meier,Heather Moorfield-Lang,2012 Tablet computer ownership on university campuses has tripled in the past year according to a Pearson Foundation survey in March 2012 At the threshold of the Post PC era as students expectations change reference and instruction librarians are responding with new services In this issue of Library Technology ReportsVirginia Tech librarians Miller Meir and Moorfield Lang offer a collection of first hand accounts of academic library projects using tablets Among the projects detailed Subject matter librarians roving campus to increase access and usage of online resources Librarians partnering with faculty of eight academic departments to use tablets in instruction Industrial design students using library tablets in competitions and design lab work Workshops that put mobile learning into information literacy instruction Tablets as a curriculum component in a first year undergraduate learning community Cross departmental library collaboration in planning new services **Vocational and Technical Resources for Community College Libraries** Mary Ann Laun,1995 **An Exploratory Study of the Differences Between Face-to-face and Computer-mediated Reference Interactions** Charlotte E. Ford,2002 C.U. News University of California, Berkeley. Library,1993 Rethinking Library Technical Services Mary Beth Weber,2015-04-09 Will library technical services exist thirty years from now If so what do leading experts see as the direction of the field In this visionary look at the future of technical services Mary Beth Weber Head of Central Technical Services at Rutgers and editor of Library Resources and Technical Services LRTS the official journal of

ALA s Association for Library Collections and Technical Services and one of the top peer reviewed scholarly technical services journals has compiled a veritable who s who of the field to answer just these questions Experts including Amy K Weiss Sylvia Hall Ellis and Sherri L Vellucci answer vital questions like Is there a future for traditional cataloging acquisitions and technical services How can librarians influence the outcome of vendor provided resources such as e books licensing records sets and authority control Will RDA live up to its promise Are approval plans and subject profiles relics of the past Is there a need to curate data through its lifecycle What skills will be needed in the future in technical services jobs

SIG/LAN Newsletter ,1994 *Literary Texts in an Electronic Age* Brett Sutton,1994 All about Internet FTP David F. W. Robison,1994 **International Yearbook of Library and Information Management, 2001-2002** G. E. Gorman,2001-11-26 The International Yearbook of Library and Information Management IYLIM is a thematic annual publication covering the field of library science and information management worldwide This volume focuses on information services in a rapidly changing electronic environment **Library Journal** ,1997-11 Includes beginning Sept 15 1954 and on the 15th of each month Sept May a special section School library journal ISSN 0000 0035 called Junior libraries 1954 May 1961 Also issued separately

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