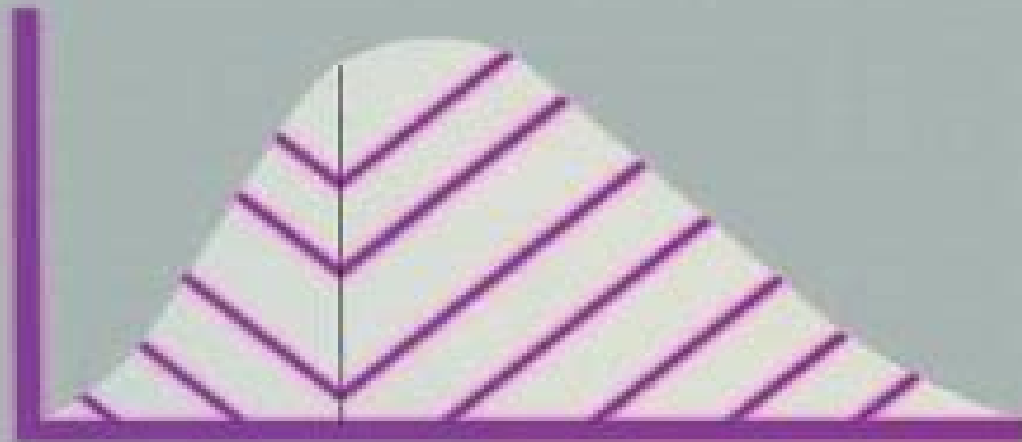


THE RELIABILITY, AVAILABILITY AND PRODUCTIVENESS OF SYSTEMS

D.J. SHERWIN AND A. BOSSCHE



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