

Reference Services in the 1980s

Katz, Linda S

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Reference Services In The 1980s

Linda S Katz



Reference Services In The 1980s:

Reference Services in the 1980s William A. Katz, 1982 Here is a thought provoking volume on the future of reference services in libraries with an emphasis on the challenges and needs that have come about as a result of automation

Business Reference Services and Sources Linda S Katz, 2013-04-03 The most proactive source for business reference librarian information on the market Business Reference Services and Sources How End Users and Librarians Work Together shows you that the librarian customer relationship is as synergistic as ever It gives you timely facts about how librarians and users work together and how those partnerships are built In it you ll encounter group projects done by faculty students external users and non librarian supervisors and discover an enlightening spirit of collaboration lacking in most research literature today Further establishing the marketability of contemporary research librarians Business Reference Service and Sources goes to the front lines of business reference service solidifying and updating the librarian user partnership You ll see how research librarians can reach users at the crux of their needs Overall individual chapters address the needs of such people as students business school officials and corporations Specifically you ll read about these areas Internet business research and ESL students corporate home pages as supplements to traditional business resources networking with community business sources synergy in the information specialist customer partnership avoiding information overload in bibliographic instruction the Internet s impact on government documents assessing the validity of electronic journals underprivileged nontraditional students and bibliographic instruction Today in our climate of negative ad campaigns directed at libraries and librarians in general business reference librarians face many challenges academic as well as professional But if you re one of the vocal proactive supporters of productive librarian customer partnerships this book will help you grow feet and move out from behind the restrictive comfort of your desk into the world s classrooms and manufacturing teams Certainly Business References and Sources will convince you that collaborative projects between contemporary reference librarians and end users are alive and well

Business Reference Services and Sources Katherine M. Shelfer, 1997 Contains nine contributions which range from Internet business research ESL students and underprivileged nontraditional students to networking with community business sources and the Internet s impact on government documents

Philosophies of Reference Service Celia Hales-Mabry, 1997 In *Philosophies of Reference Service* reference librarians share with you their reflective thinking about what they do as service providers An important addition to the personal and occupational library of anyone in reference services this book discusses the origins of reference service its founding principles the pleasures and pitfalls of the reference encounter delivering high quality service and much much more In a clever juxtaposition of the fundamentals of reference service provision with top notch thinking about the role of the reference librarian and what makes a reference unit effective *Philosophies of Reference Service* advocates for continuing familiarity with books in the reference section recognizing the diversity of service users and using collegiality in the work environment

to boost productivity It discusses why reference service should move toward instructing people in mediums not systems as well as achieving consistency in reference service through shared values the concept of tiered reference services based on survey research the little discussed art of reference desk scheduling the importance of knowing your user and making appropriate accommodations partnerships in reference services techniques for conducting reference roving the advantages of print fostering widely grounded research through reference service why reference librarians share with the corporate world many of the same desired outcomes with regard to service provision Designed to assist readers in defining and developing their own approaches to reference service delivery Philosophies of Reference Service offers reference librarians insight practical knowledge and guidelines for keeping on top of new reference techniques establishing a partnership between the library and the user population and maximizing the helpful nature of reference service

Conflicts in Reference Services Bill Katz, Ruth A. Fraley, 2019-12-05 This book first published in 1985 examines issues such as the discussion of goals and rationales for charging for online searches conflicts between reference and other library departments how to provide quality service and who is best suited to provide it

New Technologies and Reference Services Linda S Katz, 2019-07-15 Offer your patrons the cutting edge reference services they demand In the past a reference librarian needed to develop a command of a few reference works master the skills of the reference interview and interface with library users in person or via telephone Today's reference librarian is faced with much much more New Technologies and Reference Services suggests ways you can tame the information explosion and take advantage of new technologies This comprehensive volume recounts the ways reference librarians have adapted traditional services to deal with the changes in both information technologies and library patrons New Technologies and Reference Services offers tested techniques for fostering information literacy in patrons daunted by the high tech edge of the new library Even computer savvy younger students may need help learning specialized searching skills This practical volume suggests several innovative ways to teach those skills using interactive classrooms drop in seminars and required courses New Technologies and Reference Services discusses the other implications of new technologies including developing trends in publishing including value added services and the death of the printed encyclopedia the effects of CD ROM electronic publishing and the Internet on copyright issues videoconferencing at the reference desk collection strategies and budgets in an era of multiple formats decentralizing library reference services information apartheid the growing gap between the information haves and have nots This helpful volume gives practical tested advice and ideas on the broader issues of information technology With plentiful Web addresses New Technologies and Reference Services presents new ideas sure to make your job easier

New Technologies and Reference Services William A. Katz, 2000 This comprehensive volume recounts the ways reference librarians have adapted traditional services to deal with the changes in both information technologies and library patrons New Technologies and Reference Services shows how to provide needed services using videoconferencing interactive classrooms drop in seminars and required courses It also

discusses the other implications of new technologies including developing trends in publishing copyright issues collection strategies and decentralizing library reference services 1979-1990 Henryk Sawoniak, 2012-02-14 No detailed description available for 1979 1990 Personnel Issues in Reference Services William A. Katz, Ruth A. Fraley, 1986 Personnel Issues in Reference Services discusses reference personnel concerns and problems and offers suggestions to administration and management for improving reference personnel performance and staff development **Electronic Resources** Hemalata Iyer, 1998 A handbook for library scientists learning the ropes in the new arena of online and other electronic resources Seven contributions look at topics such as the retrieval power of selected search engines visual maps of the World Wide Web a simulation study of search tactics of Web users geographic information systems in library reference managing reference services in the electronic age and patron attitudes toward computerized and print resources Annotation copyrighted by Book News Inc Portland OR **Career Planning and Job Searching in the Information Age** Elizabeth A. Lorenzen, 2020-09-23 Career Planning and Job Searching in the Information Age answers key questions for today's providers of career planning and job searching information Librarians and career development professionals concerns such as cost effective use of the Internet the reliability and integrity of electronic resources and successful search strategies are addressed in this comprehensive collection In this follow up to Library Services for Career Planning Job Searching and Employment Opportunities 1992 real life methods used by information providers to reduce costs and improve quality of service through a better understanding of today's technology and audience needs and expectations are shown Readers learn about issues and ethics in the electronic environment job searches conducted on the World Wide Web a university placement office's gopher site for 24 hour access to job information a university library and career service department's collaboration on job search seminars how a public library fit electronic job searching into its mission an alumnae network's evolution into a national career development organization Career Planning and Job Searching in the Information Age presents a broad base of knowledge from which readers are launched into tightly focused case studies offering details on how to deal with the issues of technology and service This book makes it clear that in the ever changing world of information technology there is little room for the status quo Professionals who don't learn about electronic resources risk missing out on a wealth of up to the minute information that is infinitely useful to patrons planning a career or searching for a job Library professionals just beginning to address these issues professionals already possessing a general knowledge of these issues and students of library science and career development will all benefit from this collection Thesaurus of ERIC Descriptors, 1968 4th 7th eds contain a special chapter on The role and function of the thesaurus in education by Frederick Goodman **Electronic Resources** Linda S Katz, 2013-10-31 In Philosophies of Reference Service reference librarians share with you their reflective thinking about what they do as service providers An important addition to the personal and occupational library of anyone in reference services this book discusses the origins of reference service its founding principles the pleasures and pitfalls of the

reference encounter delivering high quality service and much much more In a clever juxtaposition of the fundamentals of reference service provision with top notch thinking about the role of the reference librarian and what makes a reference unit effective Philosophies of Reference Service advocates for continuing familiarity with books in the reference section recognizing the diversity of service users and using collegiality in the work environment to boost productivity It discusses why reference service should move toward instructing people in mediums not systems as well as achieving consistency in reference service through shared values the concept of tiered reference services based on survey research the little discussed art of reference desk scheduling the importance of knowing your user and making appropriate accommodations partnerships in reference services techniques for conducting reference roving the advantages of print fostering widely grounded research through reference service why reference librarians share with the corporate world many of the same desired outcomes with regard to service provision Designed to assist readers in defining and developing their own approaches to reference service delivery Philosophies of Reference Service offers reference librarians insight practical knowledge and guidelines for keeping on top of new reference techniques establishing a partnership between the library and the user population and maximizing the helpful nature of reference service Ethics and Reference Services Linda S Katz, 2013-10-18 In this provocative book librarianship experts discuss the major ethical and legal implications that reference librarians must take into consideration when handling sensitive inquiries and questions dealing with confidential material

Legislative Branch Appropriations for 1980 United States. Congress. House. Committee on Appropriations. Subcommittee on Legislative Branch Appropriations, 1979 *Department of Housing and Urban Development--independent Agencies Appropriations for 1980* United States. Congress. House. Committee on Appropriations. Subcommittee on HUD-Independent Agencies, 1979 **Fire/Arson Investigation Training Resource Catalog**, Resources in Education, 1985 Departments of Labor and Health, Education, and Welfare appropriations for 1980 United States. Congress. House. Committee on Appropriations. Subcommittee on the Departments of Labor and Health, Education, and Welfare, 1979 *Departments of Labor and Health, Education, and Welfare Appropriations for 1980* United States. Congress. House. Committee on Appropriations. Subcommittee on Departments of Labor, and Health, Education, and Welfare, and Related Agencies, 1979

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